HCA East Florida has a special mission: “Above all else, we are committed to the care and improvement of human life.” Patients are at the heart of everything we do, and we continued to make patients and communities our primary focus in 2017.

Our people are the most important part of the patient experience. Our physicians, nurses, staff and volunteers provide quality, compassionate, patient-centered care to members of our community every day. We believe it is critical to invest in new technology in order to provide outstanding facilities and additional services. Whether it is an expanded Emergency Room or the latest imaging technology, HCA East Florida is dedicated to providing high-quality care at each of our 14 affiliate hospitals.

In 2016, our hospitals cared for almost 1.3 million patients - more than 800,000 of those in our 17 emergency rooms - and our three trauma centers treated more than 5,800 patients. In the recent years, we have invested in four freestanding emergency rooms, and we plan to continue to grow our emergency access points by adding two more ER locations in Miami-Dade County. Additionally, HCA East Florida now has five Urgent Care locations in the Treasure Coast market, further expanding the community’s access to care.

While patients are our primary focus, HCA East Florida is proud to support the communities we serve. In 2016, our operations contributed over $2.4 billion to our local economy. That amount includes the more than $302 million in healthcare services our hospitals provided to those unable to pay for their care and the $158 million we contributed in taxes that help maintain local schools, improve and expand roads and other public spaces, and support police, fire, EMS and other services, all of which are essential to our local communities.

Last year our capital investments totaled more than $232 million, which allowed us to continue upgrading our hospital facilities, enlarge our dedicated medical units and expand our services. Looking ahead, we are in the midst of a major capital investment initiative that will inject more than half a billion dollars across several of our hospitals in the region, including the construction of a new state-of-the-art hospital on the campus of Nova Southeastern University in Davie.

In 2016 our goal was to deliver on our mission to improve human life. HCA East Florida will continue to leverage innovative technology and treatment protocols to improve our outcomes among all patient segments. We look forward to continued growth to ensure we meet the healthcare needs of our community.

Michael G. Joseph
PRESIDENT & CHIEF EXECUTIVE OFFICER
HCA EAST FLORIDA
IN 2016 HCA EAST FLORIDA ANNOUNCED A MAJOR CAPITAL INVESTMENT INITIATIVE that would inject over $650 million into building new facilities and expanding and improving existing healthcare facilities in the East Florida market. Highlights of the capital investment projects in East Florida include:

- **A new hospital to be built on the campus of Nova Southeastern University (NSU) in Davie, Florida.** This hospital entails HCA’s single largest investment at $219 million. HCA East Florida already operates a free-standing emergency room facility on the NSU campus.

- **JFK Medical Center** received $108 million to add a three-story bed tower, complete floor renovations of many units, an expansion and upgrading of parking.

- **Westside Regional Medical Center** received $70 million to significantly expand its capacity and provide much needed private rooms. Their PACU renovation was completed in May 2016.

- **Kendall Regional Medical Center** received $90 million for a two-story tower addition, ICU beds, pediatric units and parking facilities upgrade. Four new Operating Rooms were completed in 2016.

- **Aventura Hospital & Medical Center** received $61 million to build a new patient tower and parking garage as well as an Emergency Department expansion. Their ER expansion was completed April 2017.

- **Northwest Medical Center** received $66 million to build two new floors that will house patient beds, ICU beds and a 6-level 322-space parking garage.

- **Mercy Hospital** received $26 million for enhancements to patient rooms, remodeling and upgrading of the facility.

- **Two new Free-Standing Emergency Rooms** One to be located in Doral, Florida and the other in the Town & Country area of Kendall, Florida. Together they will cost approximately $20 million.
HCA’s roots date back to 1968 when Dr. Thomas Frist, Sr. led a group of physicians to build a hospital in Nashville, Tennessee. The following four decades of hard work and dedication have made HCA – Hospital Corporation of America – the nation’s leading provider of quality healthcare services, with locally managed facilities that include approximately 174 hospitals and 119 outpatient-surgery centers throughout 20 U.S. states and the United Kingdom. In Florida, there are 46 hospitals and 31 surgery centers, 3 division offices and several other service facilities affiliated with HCA.

*Based on FY 2016 Data
With headquarters in Ft. Lauderdale, the HCA East Florida Division encompasses 14 hospitals spanning South Florida, from the Treasure Coast to South Dade County, in addition to multiple ambulatory surgery centers and imaging centers, four free-standing emergency care facilities, a supply chain center and an integrated regional laboratory. Together, our network employs more than 18,000 individuals and has more than 6,600 physicians on staff. *Based on FY 2016 Data
The core of our values comes from our continual act of improving the health and quality of life in communities we serve. Our community-benefit activities encompass charity care, corporate charitable giving, employee giving and volunteerism to benefit a wide variety of charitable organizations. HCA’s commitment to the health of the community includes providing care to those without the ability to pay.

The countless hours of our employees and physicians to provide support through wellness education and volunteer efforts to support those who need it most go well beyond our organization’s efforts. We are fortunate to partner in these initiatives with outstanding health, education, civic and social service institutions that share our vision for a healthier community.

**Step Up For Students**

Since 2005, HCA has redirected over $100 million in corporate income tax to the Step Up For Students program. Through these donations, over 15,000 low-income students have received a K-12 scholarship. The Step Up For Students program was created to help alleviate the enormous educational challenges faced by children in low-income Florida families. The program allows the student to choose between a scholarship to help with private school tuition and fees or a transportation scholarship to attend an out-of-district public school.

Florida has made tremendous gains in student achievement, but with only 48 percent of economically disadvantaged children reading at grade level, more work must be done. The mission of Step Up For Students is to be a partner in the larger solution. This year HCA is contributing $10 million to the Step Up For Students program, which will fund more than 1,600 scholarships.
The Hope Fund helps our HCA colleagues who may be facing any number of difficult situations. The HCA Hope Fund is an employee-run, employee-supported 501(c)(3) not-for-profit organization. The Fund’s goal is to be an effective, reliable and permanent way for HCA employees to help one another, providing hope and financial assistance in times of need. The Hope Fund offers financial aid for illnesses, injuries, disasters and other special circumstances, such as domestic violence, that create an unavoidable financial strain. To learn more about the Hope Fund, please visit www.hcahopefund.org. The Hope Fund has become an important part of our HCA culture, demonstrating that HCA is committed not only to the communities we serve, but also to our own HCA family.

Helping Those in Need

Our commitment to ensuring delivery of much-needed healthcare to area residents, regardless of their ability to pay, remains strong. Last year, HCA East Florida provided more than $302,250,000 in healthcare services to those without the ability to pay for their care.

Fueling the Economy

As a for-profit healthcare system we play a key role as an economic engine helping to support many cities throughout South Florida, various counties and even the state of Florida through our tax base. Last year, HCA East Florida paid $158,466,000 in taxes including property tax which helps maintain local schools, contributes in the development and renovations of our roads, supports police, fire and EMS as well as provides other services vital to support and sustain a thriving economy.
Digital Resources

- **InformER™**: HCA Text Service that provides status updates to patients, family members, and friends regarding the medical milestones of a patient’s ER visit. For more information visit [http://HCAEastFlorida.com/service/informer](http://HCAEastFlorida.com/service/informer).

- **Hospital Websites**: All of our hospital websites house information on our services and our average ER wait times are live at all times. To learn more about HCA East Florida, please visit: [HCAEastFlorida.com](http://HCAEastFlorida.com).

- **MyHealth One**: Patients can instantly access their health information at their convenience through this secure portal. [http://HCAEastFlorida.com/myhealthone](http://HCAEastFlorida.com/myhealthone). MyHealthOne is designed to simplify and streamline the patient’s experience with our hospitals, and empower them and their loved ones to have more control and flexibility when managing their care.

- **ShareCare**: A health and wellness engagement platform that provides consumers with personalized information, programs and resources to improve their health.

- **Social Media**: For more information and to join the conversation follow us on Twitter @ HCAEastFlorida and on Facebook at: [Facebook.com/HCAEastFlorida](http://Facebook.com/HCAEastFlorida).

- **YouTube**: There are more than 1700 videos featuring physicians, nurses and patients who share valuable insight and explanations for medical conditions and procedures. To watch the videos visit: [https://www.youtube.com/user/HCAEastFloridaHealth/about](https://www.youtube.com/user/HCAEastFloridaHealth/about)

At HCA we pride ourselves on actively listening to our patients and communities to understand their needs and cater solutions and services across integrated communication touch points including: digital, telephone and face-to-face interactions. As a result, we offer the below personalized solutions that work together cohesively to empower healthcare choices and decisions.

**Telephone**

Consult-A-Nurse® - Health Care Referral and Information is a community resource through which HCA East Florida provides a toll-free number (1-866-442-2362) with 24/7 access to nurses.

- Members of the community can speak to a registered nurse free of charge via phone
  - Nurses provide consultations and prompt answers to a variety of health questions
  - Nurses do not provide a diagnosis, but provide guidance and health information
  - Free physician referrals are provided, connecting callers with the appropriate physician or specialist

- The service connects the community with information about health services, hospital programs and registers people for numerous community education classes and events hosted by our hospitals.
Patient Portal

Our new, upgraded patient portal – MyHealthOne - is currently available for all our patients. It is designed to simplify and streamline our patients’ experience with our facilities, and empower patients and their loved ones to have more control and flexibility in how they manage their care. It gives our patients secure access to features and functionalities such as: Lab Results, Radiology Reports, Medication Information and Education, Pre-registration, Find a Doctor and Make An Appointment.

PatientKeeper and Advance Clinical Pilot

In 2014, HCA purchased PatientKeeper, an industry-leading provider of intuitive software and mobile applications that help physicians access and work with patient information. PatientKeeper technology runs on an innovative architecture that overlays hospital IT systems, allowing a single view of patient health information (PHI) across a variety of hospital systems, to streamline workflow and to help improve patient care. With the Advance Clinical pilot, providers are now able to utilize Patient Keeper to electronically order and document on patients from Admission to Discharge.

PatientKeeper Mobile App (PK8)

The Patient Keeper mobile application- PK8 - now allows for the providers to access PACs images and EKG Rhythm strips from their phone or iPad wherever cell or Internet access is available. With the Advance Clinical pilot, the providers can act on the results and electronically place orders right from their device.

Surgical Symphony: We are currently implementing an Electronic Version of the Surgical Whiteboard at our facilities. The Waiting Room View provides family members the ability to track their loved ones as they progress through the OR, starting in the Pre-Op area all the way to their release from Recovery. Different views are utilized by the Clinicians, providing a visual overview of the activity in the Operating Room suites.

MyCare

MyCare Electronic Whiteboards at Northwest Medical Center and JFK Medical Center have revolutionized the patient experience, as patients are now even more engaged in their own plans of care. The MyCare boards, which are displayed on televisions in each patient’s room, provide information about the clinicians caring for the patient, daily doctor’s orders and scheduled tests, and goals for the day. The experience is further enhanced at Northwest Medical Center, as real-time location services allow the MyCare boards to display the names and roles of caregivers that enter the patient room.
At HCA East Florida, we are committed to building and maintaining healthy communities through preventive healthcare services and ongoing treatment management.

We understand that emergencies do inevitably arise and when they do, we are prepared to provide excellent emergency care for the communities we serve. Through our expertise of what it takes to successfully navigate an emergency: timing with responsiveness, accuracy, precision, 24/7 accessibility, expert care and advanced technology.

HCA East Florida offers Emergency Services in 17 locations throughout our region and this year we will be adding 2 more ER locations in Miami Dade County. Patients can count on minimal wait times and timely care delivered by highly skilled physicians and staff. We take great pride that our average ER wait times fall consistently below the national average.

ABOUT HCA EAST FLORIDA ER SERVICES OVERALL

- Our emergency department experts are renowned for their care and compassion.
- Average ER wait times at our ER’s consistently fall below the national average.
- Patients have access to average ER wait times that are frequently updated and promoted on our websites and digital billboards.
- Physicians at our offsite ERs are board certified in emergency medicine and are committed to providing their patients with the highest levels of care and personalized attention.

URGENT CARE SERVICES

HCA East Florida has now expanded our services to offer the Treasure Coast area with 5 Urgent Care centers. These centers will offer healthcare services for non-emergent medical problems that can develop unexpectedly and require immediate attention, filling the gap between primary care physicians and hospital emergency rooms. This includes care for flu, infections, migraines, sprains, cuts, bruises, burns and minor illnesses as well as immunizations, physicals, occupational health and worker’s compensation services and on-site IVs, X-rays and lab testing. Each center also includes a procedure room for more complex needs such as suturing and splinting.

Patients in our centers can expect to receive care from a team of highly qualified caregivers, including board-certified physicians. HCA East Florida’s goal is to provide convenient healthcare and make it as easy as possible for people to access urgent care close to home or work. We also hope to provide our urgent care patients the broader resources of our large hospital network if a higher level of care should be required.

1 CareNow® Urgent Care - Ft. Pierce
2 CareNow® Urgent Care - Jensen Beach
3 CareNow® Urgent Care - Port St. Lucie East
4 CareNow® Urgent Care - Port St. Lucie SW
5 CareNow® Urgent Care - St. Lucie West
Orthopedic & Spine Care

Our network of hospitals offers patients access to a full spectrum of orthopedic and spine resources for accurate diagnosis and treatments. From conservative measures and pain management to minimally invasive procedures and reconstruction of spinal deformity, our hospitals offer an integrated model of care to help patients get back to their everyday activities as quickly and safely as possible.

Neurosciences & Stroke Care

Our neuroscience services encompass comprehensive collaborative care coupled with advanced technology and research to offer patients amazing new possibilities. Diagnosis and treatment for a variety of neurological conditions ranging from epilepsy and brain tumors to strokes are available, including deep brain stimulation (DBS) for treatment of symptoms of Parkinson’s disease and essential tremors.

TOTAL TRAUMA PATIENTS

5,804

Trauma Centers

Life can change in an instant, and with the unpredictability of a life-threatening trauma, instantaneous healthcare decisions must be made. It is at these unexpected junctures when seconds count that individuals and their loved ones seek medical experts they can trust.

Since 2009, HCA East Florida has asserted its expertise by beginning to establish the largest trauma network in Florida by providing 24-hour immediate coverage by onsite general surgeons and expert specialists in orthopedic surgery, neurosurgery, anesthesiology, emergency medicine, radiology and critical care. From resuscitation to rehabilitation, the centers provide a comprehensive continuum of trauma care to the entire community. In 2016, HCA East Florida provided care to 5,804 trauma patients. Our division currently has three trauma centers:

• Treasure Coast Trauma at Lawnwood Regional Medical Center & Heart Institute established in May 2009, is designated by the Florida Department of Health a Level II Trauma Center

• South Florida Trauma at Kendall Regional Medical Center established in November 2011, and designated a Provisional Level I Trauma Center in May 2016

• The Trauma Center at Aventura Hospital established in May 2016, is designated by the Florida Department of Health a Level II Trauma Center

Through our trauma centers, we have partnered with one of the state’s top medical schools to establish the University of South Florida/HCA Trauma Network. This partnership enables HCA East Florida to meet its goals for research, quality, safety and better outcomes for our patients. All Florida residents benefit from centralized, statewide data collection for trauma research and coordination of services not readily accessible in underserved areas of the state.
Our commitment to women’s health is demonstrated in the wide array of programs and services provided to meet the unique healthcare needs of women at various stages of life.

Our hospitals offer a spectrum of services ranging from digital mammography and minimally invasive surgery for gynecologic issues to pregnancy and menopause management.

Women count on our network of hospitals to provide unparalleled care and medical expertise. Eight of our hospitals offer obstetric services with Levels I, II and III neonatal intensive care units.

• JFK Medical Center
• Kendall Regional Medical Center
• Lawnwood Regional Medical Center
• Mercy Hospital
• Northwest Medical Center
• Palms West Hospital
• Plantation General Hospital
• St. Lucie Medical Center

Behavioral Health Services is one of the fastest growing service lines within HCA and one of the nation’s largest acute care psychiatric providers. We offer comprehensive, effective behavioral healthcare to help individuals and their loved ones build a path to discovery and recovery. We provide a broad continuum of psychiatric services, including inpatient and outpatient programs, so we can help individuals achieve their full potential and improve their overall quality of life.
HCA East Florida has solidified a reputation for excellence in the practice sector providing comprehensive services including:

PREVENTION • DIAGNOSTIC MODALITIES • LIFESAVING TECHNOLOGY
MINIMALLY INVASIVE TECHNIQUES • REHABILITATION

Additionally, we offer advanced treatment for the cure of atrial fibrillation, the most common heart arrhythmia condition. For patients who are unable to, or elect not to, undergo traditional open heart surgery, we offer a minimally invasive option to surgical valve replacement called transcatheater aortic valve replacement (TAVR). JFK Medical Center had the largest TAVR volume in all of HCA and ranked first in volume for the entire state of Florida in 2016. This procedure has also been incorporated at Aventura Hospital and Medical Center and Lawnwood Regional Medical Center.

The “Heart” Facts 2016

- 7 Heart Programs
  - Aventura Hospital and Medical Center
  - JFK Medical Center
  - Kendall Regional Medical Center
  - Lawnwood Regional Medical Center
  - Mercy Hospital
  - Northwest Medical Center
  - Westside Regional Medical Center
- 9 Cath Labs
- 3,400+ Cardiology Patients
- 1,500+ Cardiovascular Cases
- 750+ Thoracic Cases

Complex Procedures Performed

- Abdominal aortic aneurysm (AAA) repair
- Aortic Surgery
- Atrial Fibrillation Surgery
- CABG
- Minimally Invasive Cardiac and Valve Surgery
- MitraClip – Transcatheter Mitral Valve Repair
- Structural Heart Disease Treatments
- TAVR – largest volume in the tricounty area
- Thoracic Surgery
- Watchman – Left Atrial Appendage Closure Device

Did you know?

We actively partake in clinical trials enabling us to bring the latest treatments and procedures to our communities. We are dedicated to providing minimally invasive procedures. Our cardiac cath labs feature the latest imaging technology to assist in the detection and treatment of coronary artery blockages.
Imaging Services

The HCA East Florida network of affiliated hospitals provides the most comprehensive array of outpatient imaging and outpatient surgery centers. Part of the HCA family of services includes Florida Open Imaging Centers (FOIC) which owns and operates full-service outpatient imaging facilities conveniently located throughout Palm Beach County.

Ambulatory Surgery Centers

Our 12 Ambulatory Surgery Centers were founded to provide our patients and physicians with the finest quality of outpatient care, delivered in a compassionate and efficient manner. Our physicians are supported by a highly skilled team of registered nurses and surgical technicians specially trained in surgical recovery and care. Our staff is carefully selected for their dedication to providing personalized care and service. The standards of care required by Medicare and other regulatory bodies are strictly adhered to.

Our surgery centers are accredited by the Accreditation Association for Ambulatory Health Care. We have five centers located in Dade County, two in Broward County, three in Palm Beach County and two in St. Lucie County.

Integrated Regional Laboratories

The HCA East Florida Division additionally encompasses Integrated Regional Laboratories (IRL). IRL is a system of hospital-based laboratories and a sophisticated high-volume core laboratory supporting the clinical laboratory testing needs of more than 250 acute care and rehab hospitals, surgery centers, large physician practices and commercial accounts across the United States and the Caribbean. Visit our website at www.irlf.com.
While all of our facilities are kid-friendly, HCA hospitals are pleased to offer pediatric inpatient care at Kendall Regional Medical Center, Lawnwood Regional Medical Center, Northwest Medical Center, Plantation General Hospital and Palms West Hospital.

The pediatricians and pediatric specialists on staff expertly treat most conditions. With many years of experience in caring for little ones, we know how to make kids feel safe, comfortable and, most of all, better.

Kendall Regional Medical Center’s Burn Center is one of only SIX burn centers in the state of Florida and provides specialized care for children and infants, as well as adults.
To help ensure the best possible recovery after an injury or illness, we offer a multi-disciplinary approach to rehabilitative therapy. One important key to success in rehabilitation is a team approach. With a personalized and patient-focused model, our expert team of professionals works together to bring special expertise to the patient. Our highly trained professionals develop an interdisciplinary treatment plan to meet the patient’s individualized physical, cognitive, and emotional needs. Our commitment to excellence is reflected in the talented staff who work with our patients throughout their recovery.

Bay View Rehabilitation Center: Patient Outcomes*

<table>
<thead>
<tr>
<th></th>
<th>BVR</th>
<th>Regional</th>
<th>National</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average Age</td>
<td>52</td>
<td>70.3</td>
<td>78.5</td>
</tr>
<tr>
<td>Average Length of Stay</td>
<td>13.9</td>
<td>13.1%</td>
<td>13.2</td>
</tr>
<tr>
<td>Discharged to Home/Community</td>
<td>81.3%</td>
<td>78.7%</td>
<td>76.2%</td>
</tr>
<tr>
<td>Discharged to Long Term Care Facility</td>
<td>8.2%</td>
<td>11.6%</td>
<td>14.2%</td>
</tr>
</tbody>
</table>

*Based on UDSMR 2016 annual reporting which included 305 patients.

Bay View Rehabilitation Center: Payer Mix

<table>
<thead>
<tr>
<th>Payer</th>
<th>Payer Mix</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commercial</td>
<td>11.6%</td>
</tr>
<tr>
<td>Medicaid</td>
<td>6.1%</td>
</tr>
<tr>
<td>Medicare</td>
<td>53.5%</td>
</tr>
<tr>
<td>Medicare Advantage</td>
<td>19.7%</td>
</tr>
<tr>
<td>Private Pay</td>
<td>1.6%</td>
</tr>
<tr>
<td>Others</td>
<td>7.4%</td>
</tr>
</tbody>
</table>

Bay View Rehabilitation Center: Case Mix

- Orthopedic: 36.7%
- Stroke: 21.3%
- Cardiac: 12.1%
- Other Neuro: 3.6%
- Amputation: 3.0%
- Other: 23.3%
**LAWNWOOD PHYSICAL REHABILITATION CENTER: PAYER MIX**

<table>
<thead>
<tr>
<th>PAYER</th>
<th>PAYER MIX</th>
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</thead>
<tbody>
<tr>
<td>Charity</td>
<td>20.5%</td>
</tr>
<tr>
<td>Commercial</td>
<td>2.9%</td>
</tr>
<tr>
<td>Medicaid</td>
<td>4.1%</td>
</tr>
<tr>
<td>Medicare</td>
<td>61.9%</td>
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<tr>
<td>Medicare Advantage</td>
<td>10.2%</td>
</tr>
<tr>
<td>Work Comp</td>
<td>0.4%</td>
</tr>
</tbody>
</table>

**LAWNWOOD PHYSICAL REHABILITATION CENTER: PATIENT OUTCOMES**

<table>
<thead>
<tr>
<th></th>
<th>LPRC</th>
<th>REGIONAL</th>
<th>NATIONAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average Age</td>
<td>68.8</td>
<td>70.5</td>
<td>70.4</td>
</tr>
<tr>
<td>Average Length of Stay</td>
<td>13.9</td>
<td>14.0</td>
<td>14.1</td>
</tr>
<tr>
<td>Discharged to Home/Community</td>
<td>66.5%</td>
<td>75.1%</td>
<td>72.5%</td>
</tr>
<tr>
<td>Discharged to Long Term Care Facility</td>
<td>16.9%</td>
<td>12.4%</td>
<td>15%</td>
</tr>
</tbody>
</table>

*Based on UDSMR 2016 annual reporting which included 834 patients.
Hand Hygiene remains one of the critical factors in reducing infections at our facilities.

Hand washing initiative

The East Florida Division utilizes Hand Hygiene technology that tracks compliance of nursing staff members with defined targets. Outfitting the staff and soap dispensers allows our system to capture when a staff member washes their hands.

Patient Safety

Our clinicians and physicians have developed and implemented two screening processes to quickly identify and treat some of our most common diagnoses: stroke and sepsis. With early-warning systems in place for these two serious conditions, our staff members are better prepared to recognize and respond to these warning signs, both in our emergency departments and among our inpatients.

We also have a Radiation Right Program to consider the right exam, right site and right dose. We consider alternative exams to achieve desired test results and minimize exposure to radiation. We verify that patients receive the right test or procedure using the Joint Commission Universal Protocol. We also follow nationally accepted guidelines to assure that we always give the lowest effective dose of radiation possible.

969 additional lives saved in 2016 as a result of full implementation of our sepsis program.
One Step Patient Transfer Center

At the One Step Patient Transfer Center, their mission is to facilitate timely patient transfers, ensuring all patients receive the right level of care when expertise and efficiency are critical.

With one step, a call to the One Step Patient Transfer Center, you will reach the right hospital and specialist for your patients’ needs for hospital to hospital transfers.

Calls are handled 24/7 by Registered Nurses and EMTs experienced in critical care and knowledgeable in EMTALA.

Call schedules for every HCA facility in East Florida are visible to the Transfer Center nurses and EMTs, ensuring accurate specialist availability in the HCA network of facilities.

Services provided:

Transfers for specialty service lines include but are not limited to:

- Cardiac
- Stroke/neurology
- Labor and delivery
- Pediatrics
- Burns
- Trauma

Transport arrangements for discharges to:

- Skilled nursing facilities
- Long-term acute care
- Rehabilitation facilities
- Assisted living

ER NOTIFICATION FOR URGENT CARE PATIENTS NEEDING AN ER VISIT CALL 877-549-9337 OR 877-549-XFER
**2016 Hospital Statistics**

- **Medicaid Market Share**: 33.3%
- **Sales Tax**: $16,790,000
- **Indigent Care Tax**: $40,444,000
- **Property Tax**: $19,001,000
- **Other Local Tax**: $134,000
- **Total Taxes**: $40,444,000
- **Indigent Care Tax**: $41,395,000
- **Physicians Specialty Coverage in the ED**: 167,773
- **Total Uninsured Patients Treated**: 167,773
- **Cost of Charity & Uncompensated Care**: $302,250,000
- **Total Salaries and Benefits**: $1,389,248,000
- **Minority & Women-Owned Business Support**: 1,270,900
- **Total Patients Treated**: 1,270,900
- **Total Uninsured Patients Treated**: 167,773
- **Total Salaries and Benefits**: $24,727,000
- **33.3% Medicaid Market Share**: 1,270,900
- **Total Patients Treated**: 1,270,900
Erica Gulrich
Chief Executive Officer

2801 North State Road 7
Margate, FL 33063

954-974-0400
NorthwestMed.com

$152,159,000
TOTAL ECONOMIC IMPACT

*Based on FY 2016 Data
Our Services

- Bariatric Center of Excellence
- Cardiovascular/Open Heart Services
- Diagnostic Imaging
- Electrophysiology Lab
- Emergency Medicine (Adult and Pediatric)
- Maternity/High Risk Maternity
- Minimally Invasive Surgery
- Neonatal Intensive Care Unit (Level II and III)
- Neurology/Neurosurgery
- Orthopedic Surgery
- Pain Management Center
- Pediatrics
- Primary Stroke Center
- Radiology
- Robotic Surgery
- Sleep Disorders Center
- Women’s Services

Highlights

- Recognized by Healthgrades as one of America’s 100 Best Hospitals™ for Cardiac Care and Coronary Intervention
- Awarded Cardiac Care Excellence Award by Healthgrades
- Home to three DaVinci robots for minimally invasive surgical procedures
- Opened a new Level III Neonatal Intensive Care Unit and renovated our maternity floor from top to bottom
- Spent $7.8 million on capital investments in the facility last year
PLANTATION GENERAL HOSPITAL

Madeline Nava
Chief Executive Officer

410 NW 42nd Avenue
Plantation, FL 33317
954-587-5010
PlantationGeneral.com

HOSPITAL STATS

- 80,626 Annual Admissions
- 71,408 Annual ER Visits
- 11,013 Number of Physicians
- 478 Number of Licensed Beds
- 264 Number of Employees

HOSPITAL STATS

- 264 Number of Licensed Beds
- 478 Number of Physicians
- 931 Number of Employees
- 11,013 Number of Physicians

$122,291,000 TOTAL ECONOMIC IMPACT

- $2,827,000 Physician Specialty Coverage in the ED
- $69,171,000 Salaries, Wages & Benefits
- $3,096,000 Capital Investment
- $842,000 Minority & Women Owned Business Support
- $27,904,000 Cost of Charity & Uncompensated Care
- $16,684,000 Total Local Vendor Support

*Based on FY 2016 Data
Our Services

- 24-Hour Emergency Care (Adult and Pediatric)
- Bariatric Services
- Behavioral Health Services, Adult
- Cardiology
- Hand Surgery
- Intensive Care Unit (Adult and Pediatric)
- Intensive Outpatient Program (IOP) - Generalized Treatment, Women’s Health, Substance Abuse
- Maternity/High-Risk Maternity
- Minimally Invasive robotic-assisted surgery
- Neonatal Intensive Care (Level III)
- Nutrition Counseling
- Obstetric Emergency Care
- Orthopedics (Adult and Pediatric)
- Outpatient Imaging Services
- Outpatient Surgical Services
- Pain Management
- Pediatric Services
- Primary Stroke Center Certified by The Joint Commission
- Radiology
- Rehabilitation Services
- Women’s Services

Highlights

- Extensive Women’s and Children’s Services
- 24/7 Dedicated Pediatric ER
- Advanced Level III NICU for the most delicate babies in need
- Private postpartum suites and deluxe Mother-Baby suites
- Certified as a Primary Stroke Center by The Joint Commission
Dana Oaks
Chief Executive Officer

7201 N. University Drive
Tamarac, FL 33321
954-721-2200
UHMHealth.com

**UNIVERSITY HOSPITAL & MEDICAL CENTER**

**HOSPITAL STATS**

- Number of Licensed Beds: 317
- Physicians: 412
- Employees: 815
- Annual Admissions: 12,590
- Annual ER Visits: 40,566
- Patients Treated: 55,029

**HOSPITAL STATS**

- Number of Licensed Beds: 317
- Physicians: 412
- Employees: 815
- Annual Admissions: 12,590
- Annual ER Visits: 40,566
- Patients Treated: 55,029

**TOTAL ECONOMIC IMPACT**

- Capital Investment: $3,620,000
- Salaries, Wages & Benefits: $59,473,000
- Physician Specialty Coverage in the ED: $1,107,000
- Minor & Woman Owned Business Support: $868,000
- Cost of Charity & Uncompensated Care: $12,687,000
- Total Local Vendor Support: $10,727,000

*$Based on FY 2016 Data*
Our Services

- Behavioral Health Inpatient Adult, Geriatric, Child and Adolescent
- Behavioral Health outpatient partial hospitalization program and intensive outpatient program
- Cancer Services
- Emergency Medicine (Adult, Senior and Kid-Friendly)
- Interventional Radiology
- Joint Replacement Program
- Kidney Dialysis
- Neurology/Neurosurgery
- Orthopedic and Spine Institute
- Orthopedic Surgery
- Primary Stroke Center, Joint Commission Certified
- Rehabilitative Services
- Vascular Care
- Women’s Imaging
- Wound-treatment Center

Highlights

- Awarded the HCA Unit of Distinction Award for the Orthopedic Medical/Surgical Unit
- ACR Accredited in Mammography
- Certified as a Primary Stroke Center by The Joint Commission
- Received Reader’s Choice Award for the Orthopedic and Spine Institute from the Coral Springs/Parkland City News
- Successful 2015 Joint Commission Triennial Survey, no National Patient Safety Goal findings
- Received Baker Act Receiving Facility Re-Certification
WESTSIDE REGIONAL MEDICAL CENTER

Barbara Simmons, RN
Chief Executive Officer

8201 W. Broward Boulevard
Plantation, FL 33324
954-473-6600
WestsideRegional.com

$160,277,000
TOTAL ECONOMIC IMPACT

*Based on FY 2016 Data

HOSPITAL STATS

Annual Admissions: 14,384
Annual ER Visits: 61,864
Patients Treated: 83,767
Number of Licensed Beds: 224
Physicians: 659
Employees: 1,172

$1,535,000
Salaries, Wages & Benefits

$93,809,000
Capital Investment

$14,676,000
Cost of Charity & Uncompensated Care

$17,388,000
Total Local Vendor Support

$18,300,000
Total Local
type of bed report guide if needed
Westside Regional Medical Center

Our Services
- Breast MRI/Digital Mammography
- Cancer Services with dedicated Inpatient Unit
- Cardiac Catheterization and Angioplasty
- Chest Pain Center with Percutaneous Coronary Intervention
- Colo-Rectal Program
- Comprehensive Stroke Center Certified by AHCA/Joint Commission Certified Primary Stroke Center
- Electrophysiology
- Emergency Medicine (Adult and Kid-Friendly)
- General Surgery
- Heart and Vascular Care
- Kidney Dialysis, Inpatient
- Minimally invasive robotic-assisted surgery
- Neuro Surgery
- Open Heart Surgery and Cardiovascular ICU
- Orthopedic and Spine Institute
- Total Joint Program
- Vascular Care

Highlights
- Healthgrades 2017 5-Star Recipient for Valve Surgery, Treatment of Stroke, Treatment of Bowel Obstruction
- Biplane Neuro Interventional Suite
- Received the Joint Commission Top Performer on Key Quality Measures for three years in a row
- Hospitalists and Intensivists in-house 24/7 ensuring our patients get the best hospital care possible
- $70 million expansion will add a 3-story tower with 72 private rooms to the facility
- New, Expanded 16-bed PACU/Recovery Room
MIAMI-DADE COUNTY HOSPITALS

Our Services

• Behavioral Health
• Breast Diagnostic Center (Digital Mammography and 3D Tomosynthesis - TOMO)
• Cardiac and Vascular Care
• Chest Pain Center with Percutaneous Coronary Intervention – Accredited
• Comprehensive Cancer Center
• Comprehensive Stroke Center
• Diabetes Management
• Electrophysiology
• Emergency Services (Adult and Kid-Friendly)
• Gastrointestinal
• Heart and Vascular Care
• Hyperbaric Medicine
• Interventional Radiology
• Kidney Dialysis
• Minimally Invasive, Robotic-Assisted Surgery
• Neurology and Neurosurgery
• Neuro-Interventional Radiology
• Open Heart Procedures
• Orthopedic & Spine Institute
• Rehabilitation Services
• South Florida Valve Institute
• Structural Heart Procedures (Transcatheter Aortic Valve Replacement – TAVR)
• Trauma Center (Level II)
• Urology
• Women’s Services
• Wound Care

Highlights

• Granted full accreditation for our residency training program in Internal Medicine, Transitional Year and Emergency Medicine by the Accreditation Council for Graduate Medical Education (ACGME)
• Received the Gold Plus TS Elite Plus Stroke Award from the American Heart Association
• Received Level II Trauma Center Designation in July 2016
• Echo Lab received accreditation from the IAC (Intersocietal Accreditation Commission)
• JC Certification of Distinction for Advanced Certification as a Primary Stroke Center

$11,603,000 TAXES PAID

$155,000 Federal Tax
$1,282,000 State Tax
$254,000 Indigent Care Tax
$4,780,000 Other Local Tax
$13,000 Unemployment Tax
$2,259,000 Sales Tax
$2,860,000 Property Tax
$2,860,000 Local Tax
$13,000 Unemployment Tax
KENDALL REGIONAL MEDICAL CENTER

Brandon Haushalter
Chief Executive Officer

11750 Bird Road
Miami, FL 33175
305-223-3000
KendallMed.com

HOSPITAL STATS

117,493
Patients Treated
90,343
Annual ER Visits
24,649
Annual Admissions
859
Physicians
417
Number of Licensed Beds

Hospital Stats

$3,687,000
Salaries, Wages & Benefits
$157,964,000
Capital Investment
$40,179,000
Total Local Vendor Support
$289,410,000
TOTAL ECONOMIC IMPACT

Cost of Charity & Uncompensated Care
$401,790
Minority & Woman Owned Business Support
$36,382,000

Physician Specialty Coverage in the ED
$157,964,000

$3,278,000
Capital Investment

*Based on FY 2016 Data

32 2017 East Florida Division Community Report
Our Services

- Advanced Diagnostics
- Behavioral Health
- Breast Diagnostic Services
- Burn Care Services (Adult and Pediatric)
- Cardiac and Vascular Care
- Chest Pain Center with Percutaneous Coronary Intervention-Accredited
- Comprehensive Stroke Center
- Critical Care Intensivist Program
- Emergency Medicine (Adult and Pediatric)
- Joint Replacement
- Maternity Services
- Neonatal Intensive Care Units (Level II and III)
- Neurology and Neurosurgery
- Orthopedic and Spine Surgery
- Outpatient Physical Therapy
- Pediatric Orthopedic and General Surgery
- Pediatric Services (Inpatient and Outpatient)
- Robotic and Minimally Invasive Surgery
- Level I Trauma Center-Provisional
- Urology

Highlights

- One of only two adult and pediatric trauma centers in Miami-Dade County, 3,257 trauma patients treated
- Graduate Medical Education Programs– Anesthesia, Emergency Medicine, Internal Medicine, General Surgery, Transitional Year and Podiatry
- Level III NICU, Pediatric Intensive Care Unit and American College of Surgeons Verified Trauma Center
MIAMI-DADE COUNTY HOSPITALS

$84,000

$3,586,000

$3,174,000

$1,761,000

Unemployment Tax

Sales Tax

Property Tax

Federal Tax

State Tax

$0

$8,605,000 TAXES PAID

Highlights
• Miami-Dade’s only acute care Catholic Hospital
• Accessible by land, air and sea
• Accredited by the Commission on Cancer of the American College of Surgeons
• Chest Pain Center/PCI Accreditation, April 2016
• Designated by The Joint Commission as a Primary Stroke Center
• Hyperbaric and Wound Care Center designated as the Divers Alert Network (DAN) Regional Coordinators for Florida and the Caribbean

Our Services
• Behavioral Health (Inpatient and Outpatient)
• Cardiac Catheterization and Angioplasty
• Comprehensive Cancer Services
• Critical Care Units
• Diagnostic Services
• Electrophysiology
• Emergency Medicine (Adult and Kid-Friendly)
• Gastrointestinal Services
• Heart and Vascular Care
• Hyperbaric Medicine
• Infusion Center
• Kidney Dialysis
• Maternity
• Minimally Invasive Laparoscopic and Robotic Surgery
• Neonatal Intensive Care, (Level II)
• Neurological Services
• Occupational Health Services
• Open-Heart Procedures
• Orthopedic and Spine Institute
• Rehabilitation Services (Inpatient and Outpatient)
• Sleep Disorders Center
• Weight-loss Surgery
• Women’s Services
• Wound Care
$476,000 TAXES PAID

- Federal Tax
- Indigent Care Tax
- Property Tax
- Sales Tax
- State Tax
- Unemployment Tax

Our Services
- Acute and chronic medical care
- Certified pain management
- Complex wound care
- Gastrointestinal services
- Heart and vascular care
- Hyperbaric medicine
- Infusion services
- Kidney dialysis
- Occupational health services
- Post-trauma rehabilitation
- Pulmonary medicine
- Rehabilitation center
- Telemetry medicine

Highlights
- Miami’s only Catholic long-term acute-care hospital, co-located with a major hospital offering expanded access to care, treatment and services
- Joint Commission accredited
- 160+ medical staff members, meeting the medical challenges of a diverse group of patients
**JFK MEDICAL CENTER**

**Gina Melby**
Chief Executive Officer

5301 S. Congress Avenue
Atlantis, FL 33462

561-965-7300

JFKMC.com

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**HOSPITAL STATS**

- Number of Licensed Beds: 486
- Physicians: 911
- Employees: 2,306
- Annual Admissions: 28,450
- Annual ER Visits: 199,396
- Patients Treated: 100,608

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**HOSPITAL STATISTICS**

- Annual Admissions: 28,450
- Annual ER Visits: 199,396
- Number of Licensed Beds: 486
- Physicians: 911
- Employees: 2,306

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**TOTAL ECONOMIC IMPACT**

- $30,846,000 Capital Investment
- $350,772,000 Total Local Vendor Support
- $55,333,000 Cost of Charity & Uncompensated Care
- $48,178,000 Total Local Vendor Support
- $190,690,000 Salaries, Wages & Benefits
- $7,312,000 Physician Specialty Coverage in the ED

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*Based on FY 2016 Data*
Our Services

- Behavioral Health Services (Adult)
- Breast Diagnostics – Digital Mammography, 3D Tomosynthesis, and MRI
- Cardiac Catheterization and Angioplasty
- Cardiac Electrophysiology
- Cardiac Rehabilitation
- Chest Pain Center with Percutaneous Coronary Intervention-Accredited
- Comprehensive Cancer Services
- Comprehensive Stroke Center
- Emergency Medicine (Adult and Kid-Friendly)
- Heart and Vascular Care
- Hospice Care
- Kidney Dialysis
- Neuroscience Institute
- Obstetrics
- Open Heart Procedures
- Orthopedic and Spine Institute
- Rehabilitation Center
- Robotic Assisted Surgery
- Sleep Disorders Center
- Weight Loss Surgery
- Wound Care

Highlights

- Busiest ER in Palm Beach County, offering four locations (Atlantis, West Palm Beach, Boynton Beach and Palm Beach Gardens)
- Largest Open Heart Surgery Program in Palm Beach County and busiest Electrophysiology program in the Southeastern United States
- The county’s first AHCA recognized Comprehensive Stroke Center, with the most advanced Stroke Interventions
- Graduate Medical Education Residency Programs in Internal Medicine, General Surgery, Cardiology and Podiatry
- Two off-site Emergency Rooms in Boynton Beach and Palm Beach Gardens, providing the same level of emergency care as our main hospital location
<table>
<thead>
<tr>
<th>Hospital Stats</th>
<th>Number of Patients Treated</th>
<th>Annual ER Visits</th>
<th>Annual Admissions</th>
<th>Physicians</th>
<th>Employees</th>
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<td>33,180</td>
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<th>Financials</th>
<th>Salaries, Wages &amp; Benefits</th>
<th>Physician Specialty Coverage in the ED</th>
<th>Capital Investment</th>
<th>Cost of Charity &amp; Uncompensated Care</th>
<th>Total Local Vendor Support</th>
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<td>$99,312,000</td>
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<td>$992,000</td>
<td>$1,264,000</td>
<td>$18,272,000</td>
<td>$13,050,000</td>
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</tbody>
</table>

*Based on FY 2016 Data*
Our Services

- Behavioral Health (Child, Adolescent, Adult and Geriatric)
- Breast Institute
- Comprehensive Diagnostic Imaging
- Emergency Medicine (Adult, Kid-Friendly, Senior-Friendly)
- General Surgery
- Interventional Radiology
- Kidney Dialysis
- Orthopedic and Spine Institute
- Outpatient Rehabilitation
- Procedure Center
- Advanced Primary Stroke Center
- Pulmonary Rehabilitation
- Vascular Care
- Wound Care

Highlights

- A provider of exceptional levels of service and care
- Offering leading-edge minimally invasive procedures providing faster recovery, less pain and decreased scarring
- Provide a full spectrum of surgical services representing a broad range of specialty procedures
- Largest provider of behavioral health services in Palm Beach County offering a full continuum of prevention, treatment and support to address mental health and wellness
- Earned Advanced Certification as a Primary Stroke Center from Joint Commission
**HOSPITAL STATS**

- **Annual Admissions**: 54,160
- **Annual ER Visits**: 14,115
- **Number of Licenses & Beds**: 204
- **Patients Treated**: 613
- **Physicians**: 1,183
- **Employees**: 1,183

**HOSPITAL STATS**

- **Annual Admissions**: 54,160
- **Annual ER Visits**: 14,115
- **Number of Licenses & Beds**: 204
- **Patients Treated**: 613
- **Physicians**: 1,183
- **Employees**: 1,183

**ECONOMIC IMPACT**

- **Total Local Vendor Support**: $138,295,000
- **Capital Investment**: $3,507,000
- **Salaries, Wages & Benefits**: $86,589,000
- **Physician Specialty Coverage in the ED**: $1,549,000
- **Cost of Charity & Uncompensated Care**: $16,007,000
- **Minority & Women Owned Business Support**: $1,474,000
- **Total Local Vendor Support**: $21,963,000
- **Minority & Women Owned Business Support**: $1,474,000

*Based on FY 2016 Data*
Our Services

- Breast Diagnostic Center with Digital Mammography and Tomosynthesis (3-D)
- Cardiac Catheterization
- Chest Pain Center-Accredited
- Critical Care
- Dialysis
- Emergency Medicine (Adult and Pediatric)
- Full-service Pediatric Hospital Including Pediatric Intensive Care
- Imaging Center
- Interventional Radiology
- Neurosurgery
- Orthopedic and Spine Center
- Outpatient Rehabilitation and Aquatics Center, Adult and Pediatric
- Primary Stroke Center
- Robotic-Assisted Surgery
- The New Life Center – Obstetrics and Birthing Suites with a Level II NICU
- Wound Care

Highlights

- Recognized as an Accredited Chest Pain Center with PCI by the Society of Cardiovascular Patient Care
- Recognized as one of Healthgrades America’s 100 Best Hospitals for Prostate Surgeries in 2017
- Designated as a Primary Stroke Center by the State Department of Health and Human Services
- Recipient of the Healthgrades 2017 Prostate Surgery Excellence Award
- Opened a state-of-the-art Level II Neonatal Intensive Care Unit in 2017
**Lawnwood Regional Medical Center**

Robert Krieger  
Chief Executive Officer

1700 S. 23rd Street  
Fort Pierce, FL 34950  
772-461-4000  
LawnwoodMed.com

**HOSPITAL STATS**

- **Patients Treated**: 99,512
- **Annual ER Visits**: 78,968
- **Annual Admissions**: 19,693
- **Number of Licensed Beds**: 380
- **Physicians**: 268
- **Employees**: 1,535

**HOSPITAL STATS**

- **Annual Admissions**: 19,693
- **Number of Licensed Beds**: 380
- **Physicians**: 268
- **Employees**: 1,535

**Total Economic Impact**

- **$254,690,000**

- **Cost of Charity & Uncompensated Care**: $32,213,000
- **Total Local Vendor Support**: $42,530,000
- **Minority & Woman Owned Business Support**: $1,975,000
- **Capital Investment**: $20,465,000
- **Salaries, Wages & Benefits**: $130,415,000
- **Physician Specialty Coverage in the ED**: $11,817,000

*Based on FY 2016 Data*
Our Services
- Behavioral Health, Adult
- Birthing Center - Obstetrics
- Cancer Care
- Cardiac and Vascular Rehabilitation
- Cardiac Catheterization
- Cardiology
- Cardiopulmonary
- Cardiovascular Surgery
- Comprehensive Stroke
- Critical Care
- Emergency Medicine (Adult and Pediatric)
- ENT
- Gastroenterology
- General Surgery
- Hand Surgery
- Heart Institute
- Interventional Radiology
- Infectious Disease
- MRI
- Neonatal Intensive Care Unit (Level III)
- Neurology
- Neurosurgery
- Ophthalmology
- Oral & Maxillofacial Surgery
- Orthopedic Surgery
- Pediatric ER
- Pediatric Intensive Care Unit
- Pediatrics
- Plastic Surgery
- Podiatry
- Radiology/Diagnostic Imaging
- Therapy - Occupational, Physical, Respiratory, Speech
- Trauma Center (Level II)
- Urology
- Vascular
- Women’s Services
- Wound Care

Highlights
- The Heart Institute is the leader in the treatment of heart attacks on the Treasure Coast and has performed over 4,500 open heart procedures and 34,200 other cardiac procedures, offering a full continuum of heart and vascular services
- Committed to the littlest patients with the area’s only Pediatric ER, Level III NICU, and Pediatric Intensive Care Unit – plus 14 pediatric specialty areas and services
- The Lawnwood Regional Treasure Coast Trauma Center saves lives; Covering over 3,000 square miles, this team has a 96 percent survival rate
- Committed to quality:
  - CARF Accreditation for Lawnwood Physical Rehabilitation Center
  - Accredited Primary Stroke Center by The Joint Commission -Designated as a Top Performer by The Joint Commission

$82,000
$1,418,000
$1,244,000
$1,673,000
$4,377,000
$8,456,000
$1,244,000

$17,250,000 TAXES PAID

- Unemployment Tax
- Federal Tax
- State Tax
- Property Tax
- Sales Tax
- Indigent Care Tax
- Federal Tax

TAXES PAID

- Federal
- State
- Sales
- Property
- Indigent Care

TREASURE COAST HOSPITALS

45
RAULERSON HOSPITAL

Brian Melear
Chief Executive Officer

1796 Highway 441 N.
Okeechobee, FL 34972
863-763-2151
RaulersonHospital.com

*Based on FY 2016 Data
Our Services

• Cardiopulmonary Services
• Emergency Medicine (Adult and Kid-Friendly)
• Gastroenterology
• General Medical Services
• Intensive Care Unit
• Laboratory
• Occupational Health Services
• Outpatient Services
• Physical, Occupational & Speech Therapy
• Radiology and Diagnostic Imaging
  - MRI
  - CT Scan
  - Nuclear Medicine
  - X-Ray
  - Digital Mammography
  - Ultrasound
• Surgical Services
  - General Surgery
  - Gynecology
  - Orthopedic Surgery
  - Podiatry
  - Urology
  - Cardiology
• Wound Care

Highlights

• Okeechobee’s trusted choice for 24-7 emergency care with a personal touch since 1979
• Proud to specialize in medical and surgical services, providing the community of Okeechobee with award-winning healthcare close to home
• One of only 117 hospitals, nationwide to be recognized by The Joint Commission as a Top Performer on Key Quality Measures for 5 years in a row. Measure sets include: Heart Attack, Heart Failure, Pneumonia, Surgical Care, Venous Thromboembolism and Immunization
• Raulerson Hospital is licensed by the State of Florida as a Primary Stroke Center
Our Services
- Behavioral Health (In-patient and Intensive Outpatient Program)
- Birthing Center - Obstetrics
- Breast Care Center Digital Mammography
- Cancer Care
- Cardiac Catheterization Lab
- Cardiopulmonary
- Emergency Medicine (Adult and Senior-Friendly)
- Gastroenterology
- General and Vascular Surgery
- Hyperbaric Oxygen Therapy
- Inpatient and Outpatient Rehabilitation
- Interventional Radiology
- MRI
- Neurology
- Orthopedic Surgery
- Pediatrics
- Podiatry
- Radiology/Diagnostic Imaging
- Respiratory Therapy
- Spine Surgery
- Urology
- Women’s Services
- Wound Care

Highlights
- Orthopedic and Spine Institute cares for people from all over the world. The 35-bed all private room Institute is designed to feel like an upscale hotel rather than a hospital. Each private room is equipped with safety enhanced patient beds, the latest orthopedic equipment, vital signs monitoring system and advanced medication delivery system.
- The Emergency Room at the main hospital and the Emergency Room at Darwin Square are equipped to handle almost any emergency. They have short wait times and are designed with consideration for special populations such as pediatric and geriatric patients and their families.
- St. Lucie Medical Center now offers non-surgical treatments for chronic joint pain with Cooled Radio Frequency Therapy. This advanced non-surgical, minimally-invasive procedure gets patients back to their lives faster.
- The St. Lucie Advanced Wound Care Center and Hyperbaric Oxygen Therapy team is extensively trained to care for wounds that have resisted wound healing.
ABOVE ALL ELSE, WE ARE COMMITTED TO THE CARE AND IMPROVEMENT OF HUMAN LIFE.

In pursuit of our mission, we believe the following value statements are essential and timeless:

• We recognize and affirm the unique and intrinsic worth of each individual.
• We treat all those we serve with compassion and kindness.
• We trust our colleagues as valuable members of our healthcare team and pledge to treat one another with loyalty, respect, and dignity.
• We act with absolute honesty, integrity, and fairness in the way we conduct our business and the way we live our lives.
“At HCA, we believe delivering a quality patient experience is central to fulfilling our mission of the care and improvement of human life. We can only achieve this by providing care that recognizes the diverse cultures and backgrounds of our patients, physicians and employees – where everyone is treated with fairness, dignity and respect.”

R. Milton Johnson | HCA Chairman and CEO
OUR PATIENTS ARE AT THE HEART OF EVERYTHING WE DO

450 East Las Olas Blvd., Suite 1100
Ft. Lauderdale, FL 33301
HCAEastFlorida.com