2019 Community Report
Above all else, we are committed to the care and improvement of human life.

In pursuit of our mission, we believe the following value statements are essential and timeless:

- We recognize and affirm the unique and intrinsic worth of each individual.
- We treat all those we serve with compassion and kindness.
- We trust our colleagues as valuable members of our healthcare team and pledge to treat one another with loyalty, respect and dignity.
- We act with absolute honesty, integrity, and fairness in the way we conduct our business and the way we live our lives.
Who we are

As a part of HCA Healthcare, we at HCA East Florida serve the South Florida area as the largest healthcare system, with more than 18,995 employees. Our 14 hospitals in Miami-Dade County, Broward County, Palm Beach County and the Treasure Coast work together to provide a higher level of care. In addition, our system includes seven hospital freestanding emergency departments and 12 ambulatory surgery centers, five Care Now urgent care centers, three trauma centers, one burn center, one regional laboratory, nine psychiatric programs, 31 teaching programs and 90 physician practice locations.

HCA Healthcare founders Dr. Thomas Frist, Sr., Dr. Thomas Frist, Jr., and Jack C. Massey envisioned a company that would bring hospitals together to deliver patient-focused care while using the combined resources of the company to strengthen hospitals and improve the practice of medicine. That same commitment stands today and guides our mission: “Above all else, we are committed to the care and improvement of human life.”

HCA Healthcare is a collaborative healthcare network, driven by physicians and colleagues helping each other champion the practice of medicine for a healthier world. For the benefit of each patient who walks through our doors, our network extends a knowledge pipeline into every one of our facilities, creating one of the country’s most connected medical environments. We never stop in our pursuit of insights and care advances based on medical data from approximately 30 million patient encounters a year. In recent years our proprietary research and trials have enhanced our clinical capabilities to drive down incidences of blood stream infections (including MRSA), maternal mortality, infant mortality and NICU admissions, just to name a few.

14 hospitals.
18,995 employees.
7,157 staff physicians.

With headquarters in Ft. Lauderdale, the HCA East Florida Division encompasses 14 hospitals spanning South Florida, from the Treasure Coast to South Dade County, in addition to multiple ambulatory surgery centers and imaging centers, seven free-standing emergency care facilities, a supply chain center and an integrated regional laboratory. Together, our network employs more than 18,995 individuals and has more than 7,157 physicians on staff.

*Based on FY 2017 Data
Consult-A-Nurse® is HCA East Florida’s health care information and physician referral line. This free service connects the community with information about health services, hospital programs and registers people for numerous community education classes and events hosted by our hospital. Members of the community can also speak to a registered nurse to receive guidance and health information.

Call 1-866-442-2362 to connect with an HCA East Florida hospital near you.

MyHealthOne provides patients instant access to their health information through a secure portal. Patients can see medical records, sign-up for hospital classes and pay bills.

To register, visit HCAEastFlorida.com/myhealthone

YouTube Our YouTube channel hosts more than 850 videos featuring patient testimonials, physician biographies and common hospital procedures. To subscribe and see our video library, visit YouTube.com and search HCA East Florida.

Engage with our hospitals on Facebook, Twitter and Instagram. Search the hospital name on the platform to get connected. You can connect with HCA East Florida by following @HCAEastFlorida on Twitter or by liking HCA East Florida on Facebook.

All our hospital websites house information on our service and live average ER wait times. To learn more about HCA East Florida, please visit: HCAEastFlorida.com
Surgical Symphony

When a loved one is in surgery, timely communication is critical for peace of mind. One tool HCA East Florida hospitals use to provide current communications to families is Surgical Symphony. Surgical Symphony, used in every hospital operating room, displays updates for surgical patients and clinicians to loved ones within the facility. We are also able to send text messages to patients’ relatives that provide patient status.

Peri-Operative Documentation System (PODS)

We also strive to make the pre-operative process simple for our patients. Our Peri-Operative Documentation System (PODS) offers a fax and scanning solution that helps streamline the collection of required pre-operative documentation. Instead of relying on multiple information sources, all documents for surgery are sent by fax or eFax into the PODS application and attached to the patient’s scheduled surgery. This ensures complete information is available for the care team in one place.

With incredible effort and support of many throughout HCA, we are able to safely care for our patients and staff during procedures.

Orbit

The patient and nurse relationship is a critical aspect of the care experience. Orbit is HCA Healthcare’s leader rounding application. The program allows leaders to monitor patient and employee experiences in real time to help better serve patients and the teams caring for them. Tracking rounding data allows facilities to identify trends and improve the care experience.

iMobile

iMobile is a clinical communication platform that connects our physicians, nurses, therapists, case workers, transportation assistants, pharmacists and other ancillary staff at a number of our facilities. Our care teams can connect with each other using secure iPhones, allowing real-time communication between departments.

Health Information Exchange (HIE)

In times of emergency, patients may have to be transferred to a different facility. HIE gives clinicians at the receiving facility access to clinical records immediately, allowing for smooth continuation of care.

Patient Transport

The Patient Transportation System was developed in-house to enhance the management of transport resources. This system provides visibility into activities and metrics that has helped teams plan and prioritize the transport of patients within facilities.

Evidence Based Clinical Documentation

Our teams have implemented Evidenced Based Clinical Documentation (EBCD) at all facilities. This powerful solution enhances electronic health record documentation workflow to allow our caregivers to spend more time at the bedside while ensuring accurate information.
Our single most important community contribution is ensuring that Floridians have access to quality healthcare close to home.

But there are other ways that we make a positive impact on the communities we serve.

The core of our values comes from our continual act of improving the health and quality of life in communities we serve. Our community-benefit activities encompass charity care, corporate charitable giving, employee giving and volunteerism to benefit a wide variety of charitable organizations. HCA East Florida’s commitment to the health of the community includes providing care to those without the ability to pay.

The countless hours of our employees and physicians to provide support through wellness education and volunteer efforts to support those who need it most go well beyond our organization’s efforts. We are fortunate to partner in these initiatives with outstanding health, education, civic and social service institutions that share our vision for a healthier community.

### Step Up For Students

Since 2005, HCA East Florida has redirected over $150 million in corporate income tax to the Step Up For Students program. Through these donations, over 31,000 low-income students have received a K-12 scholarship. The Step Up For Students program was created to help alleviate the enormous educational challenges faced by children in low-income Florida families. The program allows the student to choose between a scholarships to help with private school tuition and fees or a transportation scholarship to attend an out-of-district public school.

Florida has made tremendous gains in student achievement, but with only 48 percent of economically disadvantaged children reading at grade level, more work must be done. The mission of Step Up For Students is to be a partner in the larger solution. This year HCA East Florida is contributing $27 million to the Step Up For Students program, which will fund nearly 4,000 scholarships.

### Did you know?

HCA and the Step Up For Students program will fund nearly 4,000 scholarships this year.
Did you know?

HCA East Florida awarded 205 Hope Fund grants totaling $553,400. These grants were funded by contributions made by colleagues.

HCA Hope Fund

Our colleagues’ first goal is to take care of our patients. HCA East Florida is also a family of co-workers, and so we take care of each other. The HCA Healthcare Hope Fund was formed more than a decade ago in the wake of devastating hurricanes so that colleagues around the country who are in need—and those who want to help—have a single, reliable source to give and receive assistance. Our HCA East Florida community awarded 205 Hope Fund grants to colleagues in 2018, for a total of $553,400. These grants were funded by contributions made by colleagues.

Our well-named Hope Fund offers just that—hope. Its support helps colleagues who have suffered everything from home loss due to hurricane, tornado or fire to those dealing with unexpected catastrophic illness or accident. The fund also steps up to aid colleagues who are dealing with domestic violence, death of a loved one or other special situations. Since its inception, it has helped more than 22,000 families through contributions of more than $50 million in support to HCA Healthcare families.

Fueling the Economy

As a for-profit healthcare system we play a key role as an economic engine helping to support many cities throughout South Florida, various counties and even the state of Florida through our tax base.

Last year, HCA East Florida paid $147,229,154 in taxes including property tax which helps maintain local schools, contributes in the development and renovations of our roads, supports police, fire and EMS as well as provides other services vital to support and sustain a thriving economy.
Cancer Care Powered by Sarah Cannon

We are a premier provider of cancer services incorporating the latest innovations in technology, research, psychosocial services and survivorship programs in our care plans. Our goal is simple: to ensure the best clinical outcomes for our patients.

Our Commission on Cancer (CoC) accredited programs take a patient-centered, multidisciplinary approach to care. Medical oncologists, surgical oncologists, radiation oncologists, pathologists and nurse navigators are just a few of the key contributors to the patient experience. From the first diagnosis to the final treatment, we support our patients every step of the way.

HCA East Florida works with HCA Healthcare’s Sarah Cannon Cancer Institute. As part of this relationship, patients may have access to nurse navigation and clinical trials. Sarah Cannon affiliated facilities also benefit to access from national and internal experts on cancer care.

In addition to Commission on Cancer accreditation, JFK Medical Center’s Breast Institute is the only facility in HCA East Florida that is accredited by the National Accreditation Program for Breast Centers.

Integrated Regional Labs

The HCA East Florida Division additionally encompasses Integrated Regional Laboratories (IRL). IRL is a system of hospital-based laboratories and a sophisticated high-volume core laboratory supporting the clinical laboratory testing needs of more than 250 acute and rehab hospitals, surgery centers, large physician practices and commercial accounts across the United States and the Caribbean. IRL is accredited by The College of American Pathologists.

Ambulatory Surgery Centers

Our 12 Ambulatory Surgery Centers were founded to provide our patients and physicians with the finest quality of outpatient care, delivered in a compassionate and efficient manner. Our physicians are supported by a highly skilled team of registered nurses and surgical technicians specially trained in surgical and recovery care. The standards of care required by Medicare and other regulatory bodies are strictly adhered to.

Our surgery centers are accredited by the Accreditation Association for Ambulatory Health Care. We have six centers in Dade County, two in Broward County, three in Palm Beach County and one in St. Lucie County.

Behavioral Health

Behavioral Health Services is one of the fastest growing service lines within HCA as one of the nation’s largest acute care psychiatric providers. We offer comprehensive, effective inpatient and outpatient behavioral healthcare to help individuals and their loved ones build a path to discovery and recovery. We provide a broad continuum of psychiatric services, including inpatient, partial inpatient and outpatient programs, so we can help individuals achieve their full potential and improve their overall quality of life.
Patient Transfer Center

The mission of the One Step Patient Transfer Center is to facilitate timely patient transfers, ensuring all patients receive the right level of care when expertise and efficiency are critical. In 2018, the One Step Patient Transfer Center managed 404,000 phone calls, 31,000 patient movements and 45,000 transports.

With a call to the One Step Patient Transfer Center, you will reach the right hospital and service for your patients’ needs for hospital-to-hospital transfers.

Calls are handled 24/7 by Registered Nurses and EMTs knowledgeable on the Emergency Medical Treatment and Labor Act (EMTALA).

Call schedules for every HCA facility in HCA East Florida are visible to the Transfer Center nurses and EMTs, ensuring accurate service line availability in the HCA network of facilities.

Transfers for specialty service lines include but are not limited to:

- Cardiac
- Stroke/neurology
- Labor and delivery
- Pediatrics
- Burns
- Trauma

Transport arrangement for discharges to:

- Skilled nursing facilities
- Long-term acute care
- Rehabilitation facilities
- Assisted living

Calls are handled 24/7 by Registered Nurses and EMTs knowledgeable on the Emergency Medical Treatment and Labor Act (EMTALA).

For transfers, call 877-549-9337 or 877-549-XFER

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Heart and Vascular Services

HCA East Florida has a reputation for excellence in heart care, and provides comprehensive services across the care continuum.

In addition to open heart surgery, we offer treatment for advanced heart failure and atrial fibrillation, the most common heart arrhythmia condition. JFK Medical Center is one of three facilities in South Florida that hosts an Advanced Heart Failure program, with the ability to place Left Ventricular Assist Devices in patients with the most complex heart failure. For patients who are unable, or choose not, to undergo traditional open heart surgery, we offer minimally invasive options to surgical valve replacement. These options are known as transcatheter aortic and mitral valve replacement (TAVR & TMVR).

Complex Procedures Performed
- Abdominal aortic aneurysm (AAA) repair
- Aortic surgery
- Atrial fibrillation surgery
- Coronary artery bypass grafting (CABG)
- Left atrial appendage closure device placement
- Left ventricular assist device placement
- Minimally invasive cardiac and valve surgery
- Transcather mitral valve repair (TMVR)
- Structural heart disease treatments
- Transcatheter aortic valve replacement (TAVR)- most cases in the tri-county area
- Thoracic surgery

Did you know?

Our cardiac catheterization suites feature the latest imaging technology to assist in the detection and treatment of coronary artery blockages.
Emergency Services

In times of emergency, access to expert care is critical. HCA East Florida is committed to providing leading emergency care to the communities we serve. It takes coordination between our EMS partners and our physicians, nurses and staff to provide high-quality care, 24/7.

HCA East Florida provides Emergency Services in 21 locations from Central to South Florida. We added new ERs in Doral and Indian River County in 2019 and will add an additional location in Miami-Dade in 2020. We are committed to providing access to highly skilled physicians and staff with minimal wait.

- Average ER wait times at our facilities consistently fall below the national average.
- Our emergency room experts offer compassionate care.
- Patients can check frequently updated average ER wait times on our billboards and websites.
- All of our emergency rooms are kid-friendly, with dedicated pediatric ERs at facilities across South Florida.
- Select facilities offer senior-friendly ERs, which are specially designed to meet the unique needs of aging adults.
- Physicians at our offsite ERs are board-certified in emergency medicine and are committed to providing patients with a high level of personalized care.

Urgent Care Services

As part of our commitment to provide convenient healthcare, HCA East Florida has expanded our services to offer five Urgent Care centers in the Treasure Coast. These centers offer healthcare services for non-emergent medical problems that can develop unexpectedly and require immediate attention, filling the gap between primary care physicians and hospital emergency rooms.

**Conditions at our urgent care centers include:**

- Minor infections
- Migraines
- Sprains
- Cuts
- Bruises
- Minor Burns
- Minor Illnesses
- Immunizations
- Physicals
- Occupational Health
- Worker’s Compensation Services

Our facilities offer on-site X-rays, lab testing, IVs and a procedure room for more complex needs such as suturing and splinting.

Patients in our centers can expect to receive care from a team of highly qualified caregivers, including board-certified physicians. Should an urgent care patient require a higher level of care, access to a full spectrum of hospital services is available.
Trauma Centers

Timely access to trauma centers ensures those experiencing traumatic injury have the best chance at recovery.

HCA East Florida launched its first trauma program in 2009. That means access to specially trained trauma surgeons, orthopedic surgeons, neurosurgeons, anesthesiologists, radiologists and emergency medicine specialists is available around the clock. In 2018, HCA East Florida treated 7,354 trauma patients. Our trauma centers span from Fort Pierce to Miami and include:

- Treasure Coast Trauma at Lawnwood Regional Medical Center is designated as a Level II Trauma Center by the Florida Department of Health and verified by the American College of Surgeons.
- South Florida Trauma at Kendall Regional Medical Center is a Level I Adult and Pediatric Trauma Center Certified by the Florida Department of Health and verified as a Level I Adult Trauma Center by the American College of Surgeons.
- The Trauma Center at Aventura Hospital and Medical Center is designated as a Level II Trauma Center by the Florida Department of Health.
- Our trauma programs partner with one of the state’s premier medical schools to establish the University of South Florida/HCA Trauma Network. This partnership enables HCA East Florida trauma programs to meet goals for research, quality, safety and better outcomes for patients. Florida residents benefit from centralized, statewide data collection for trauma research and coordination of services not readily accessible in underserved areas of the state.

Orthopedic and Spine Care

Our network of hospitals offers patients access to a full spectrum of orthopedic and spine services for accurate diagnosis and treatment. From conservative measures and pain management to minimally invasive or complex procedures, our hospitals offer an integrated model of care to help patients get back to their everyday activities as quickly and safely as possible.

HCA East Florida’s orthopedic programs span from joint replacement and sports medicine to orthopedic oncology. We leverage progressive technology to advance our clinical programs and offer minimally invasive robotic surgery to promote faster recovery.

Neurosciences and Stroke Care

Our neuroscience services encompass comprehensive collaborative care coupled with advanced technology and research to offer amazing new possibilities. Diagnosis and treatment for a variety of neurological conditions ranging from epilepsy and brain tumors to strokes is available. The following facilities are recognized as Comprehensive Stroke Centers by the Agency for Healthcare Administration:

- Aventura Hospital and Medical Center
- JFK Medical Center
- Kendall Regional Medical Center
- Lawnwood Regional Medical Center
- Westside Regional Medical Center
Pediatric Care

While all of our facilities are kid-friendly, HCA East Florida offers dedicated pediatric inpatient care at

- Kendall Regional Medical Center
- Lawnwood Regional Medical Center
- Northwest Medical Center
- Palms West Hospital
- Plantation General Hospital

We understand the impact specially trained professionals and a friendly environment have on the healing process. Our goal is to make kids and their parents feel comfortable, safe and most of all, better.

Our pediatricians and pediatric specialists on staff expertly treat most pediatric conditions. Kendall Regional Medical Center’s Burn Center provides specialized care for children and infants. Palms West Hospital’s pediatric cancer program is accredited by the Children’s Oncology Group.

Women’s Health

We are committed to supporting women at every stage of their healthcare journey. Our hospitals offer a full spectrum of services, from maternity care and mammography to treatment for menopause and pelvic health conditions. Our facilities also use advanced technology to treat gynecologic conditions using a minimally invasive approach.

Women depend on our facilities to provide exceptional care, and grow their families. Eight of our facilities offer maternity services and have a Level I, II or III neonatal intensive care unit. Hospitals offering maternity services include:

- JFK Medical Center
- Kendall Regional Medical Center
- Lawnwood Regional Medical Center
- Mercy Hospital
- Northwest Medical Center
- Palms West Hospital
- Plantation General Hospital
- St. Lucie Medical Center

12,028 little arrivals in 2018
Hand Washing Initiative

Hand hygiene remains one of the critical factors in reducing infections at our facilities. HCA East Florida utilizes Hand Hygiene technology that tracks compliance of nursing staff members with defined targets. Our staff and soap dispensers are outfitted with devices that capture when a staff member washes his or her hands.

Patient Safety

Our clinicians and physicians have developed and implemented two screening processes to quickly identify and treat some of our most common diagnoses: stroke and sepsis. With early-warning systems in place for these two serious conditions, our staff members are better prepared to recognize and respond to these warning signs, both in our emergency departments and among our inpatients.

We also have a Radiation Right Program to consider the right exam, right site and right dose. We consider alternative exams to achieve desired test results and minimize exposure to radiation. We verify that patients receive the right test or procedure using the Joint Commission Universal Protocol. We also follow nationally accepted guidelines to assure that we always give the lowest effective dose of radiation possible.

Radiation Right Program

Exposing patients and our colleagues to as little radiation as possible is a safety priority. We consider alternative exams to achieve the desired test result. We verify that patients receive the right test or procedure using the Joint Commission Universal Protocol. We also follow national accepted guidelines to assure that we always give the lowest effective dose of radiation possible.

SPOTing Sepsis Early

Each year, sepsis affects more than 26 million people worldwide. According to the latest report from the Centers for Disease Control and Prevention (CDC), 2,478 Floridians lost their lives to sepsis in 2018. The condition is more deadly than breast cancer, prostate cancer, and AIDS combined.

HCA Healthcare is committed to early detection of sepsis, as it is the ninth leading cause of death in all hospitals and the third leading cause of death in all intensive care units. Our facilities partner clinical markers like vital signs and labs with artificial intelligence to identify sepsis approximately 18 hours earlier than expert clinicians. This technology, known as Sepsis Predication and Optimization of Therapy (SPOT) can detect the first signs of sepsis and help save lives.

HCA Healthcare uses SPOT to continually analyze and monitor patients in HCA Healthcare hospitals. Changes in a patient’s data that cause concern for sepsis prompts the clinical team to begin evaluating the patient for sepsis and allows timely treatment to begin.

Did you know?

The SPOT Sepsis program has saved over 5,500 lives
Over 911 million in capital investment.

In 2018, HCA East Florida continued its major capital investment projects including $911 million in new facilities, expansions and improvements on existing campuses.

Here are a few of our highlights.

- A new hospital to be built on the campus of Nova Southeastern University (NSU) in Davie, Florida. The hospital represents HCA’s single largest investment at $317 million. HCA East Florida already operates a free standing emergency room facility at the NSU campus.

- JFK Medical Center received $108 million to add a three-story bed tower, complete floor renovations of many units, and an expansion and upgrading of parking.

- JFK Medical Center North Campus received $24 million toward emergency room and behavioral health services expansions.

- Westside Regional Medical Center received $72 million to significantly expand its capacity with a new tower featuring private rooms.

- Kendall Regional Medical Center received $108 million for a two-story tower addition, ICU beds, pediatric units and parking facilities upgrade.

- Aventura Hospital and Medical Center received $69.1 million to build a new patient tower and parking garage after recently expanding its emergency department.

- Northwest received $68 million for a new women’s tower and renovated Labor and Delivery Suites.

- Mercy Hospital received $31 million for enhancements to patient rooms, remodeling and upgrading the facility.

- Highlands Regional Medical Center received $10 million to develop a new orthopedic program including renovations, upgraded technology and equipment.
### HCA East Florida at a glance

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Employees</td>
<td>18,995</td>
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<tr>
<td>Free Standing ERs</td>
<td>7</td>
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<tr>
<td>Surgery Centers</td>
<td>12</td>
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<tr>
<td>Hospitals</td>
<td>14</td>
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<tr>
<td>Total Physicians</td>
<td>7,157</td>
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<tr>
<td>Regional Laboratory</td>
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<tr>
<td>Behavioral Health Programs</td>
<td>9</td>
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<tr>
<td>Graduate Medical Educational Programs</td>
<td>31</td>
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<tr>
<td>Licensed Beds</td>
<td>4,137</td>
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<tr>
<td>Total ER Locations</td>
<td>21</td>
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### Our patients

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
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</thead>
<tbody>
<tr>
<td>Total Patients Treated</td>
<td>1,314,287</td>
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<td>Total Medicaid Patients Treated</td>
<td>279,772</td>
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<td>Total Trauma Patients</td>
<td>7,354</td>
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<td>Total Babies Birthed in 2018</td>
<td>12,028</td>
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<tr>
<td>Annual ER Visits</td>
<td>794,245</td>
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<td>Annual Admissions</td>
<td>201,365</td>
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<td>Total Uninsured Patients Treated</td>
<td>178,483</td>
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<td>Medicaid Market Share</td>
<td>27%</td>
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### Economic impact

<table>
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<tr>
<th>Category</th>
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<tr>
<td>Total Economic Impact</td>
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<td>Physician Specialty Coverage in the ED</td>
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<td>Salaries, Wages &amp; Benefits</td>
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<tr>
<td>Capital Investment</td>
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<td>Charity &amp; Uncompensated Care</td>
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<td>Minority &amp; Woman Owned Business Support</td>
<td>$5,686,000</td>
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<td>Local Vendor Support</td>
<td>$335,610,381</td>
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### Taxes

<table>
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<td>Total Taxes</td>
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<td>Unemployment Tax</td>
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<td>Federal Tax</td>
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<td>State Tax</td>
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<tr>
<td>Indigent Care Tax</td>
<td>$43,892,814</td>
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<tr>
<td>Property Tax</td>
<td>$20,291,535</td>
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<tr>
<td>Sales Tax</td>
<td>$18,560,645</td>
</tr>
<tr>
<td>Unemployment Tax</td>
<td>$47,126,561</td>
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<td>Federal Tax</td>
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<td>Sales Tax</td>
<td>$18,560,645</td>
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At a glance

- **81,263** Total Patients Treated
- **71,939** Emergency Room visits
- **1,079** Active Staff Physicians
- **915** Total Employees
- **264** Licensed Beds

Highlights

- Extensive Women’s and Children’s Services
- 24/7 Dedicated Pediatric ER
- Advanced Level III NICU for the most delicate babies in need
- Private postpartum suites and deluxe Mother-Baby suites
- Certified as a Primary Stroke Center by The Joint Commission
<table>
<thead>
<tr>
<th>Economic impact</th>
<th>Taxes</th>
</tr>
</thead>
<tbody>
<tr>
<td>$123,559,000 Total Economic Impact</td>
<td>$2,693,000 Total Taxes</td>
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<tr>
<td>$2,429,000 Physician Specialty Coverage in the ED</td>
<td>$11,000 Unemployment Tax</td>
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<td>$70,209,290 Salaries, Wages &amp; Benefits</td>
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<td>$29,552,000 Charity &amp; Uncompensated Care</td>
<td>$1,655,000 Indigent Care Tax</td>
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<td>$264,899 Minority &amp; Woman Owned Business Support</td>
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<td>$13,371,628 Local Vendor Support</td>
<td>$584,000 Sales Tax</td>
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| Our services                                         |
|------------------------------------------------------|------------------------------------------------------------------|
| • Bariatric Services                                 | • Behavioral Health Services, Adult                             |
| • Cardiology                                         | • Emergency Medicine (Adult and Pediatric)                      |
| • Hand Surgery                                       | • Intensive Care Unit, Adult and Pediatric                      |
| • Intense Outpatient Services (IOP)                  | • Lactation Services                                            |
| • Maternity/High-Risk Maternity                      | • Minimally Invasive Robotic-Assisted Surgery                    |
| • Neonatal Intensive Care (Level III)                | • Nutrition Counseling                                          |
| • Pain Management                                    | • Obstetric Emergency Care                                      |
| • Pediatrics                                         | • Orthopedics, Adult and Pediatrics                             |
| • PET-CT                                              | • Outpatient Imaging Services                                   |
| • Primary Stroke Center Certified by The Joint       | • Outpatient Surgical Services                                   |
| Commission                                           | • Pain Management                                               |
| • Pulmonary Rehabilitation                          | • Pediatrics                                                     |
| • Rehabilitation Services                           | • PET-CT                                                         |
| • Rehabilitation Services                           | • Primary Stroke Center Certified by The Joint Commission        |
| • Women’s Services                                   | • Pulmonary Rehabilitation                                      |
|                                                      | • Radiology                                                      |
|                                                      | • Rehabilitation Services                                       |
|                                                      | • Women’s Services                                               |
Northwest Medical Center

2801 North State Road 7
Margate, FL 33063
954-974-0400
NorthwestMed.com

At a glance

84,990
Total Patients Treated

61,707
Emergency Room visits

741
Active Staff Physicians

1,180
Total Employees

250
Licensed Beds

Highlights

Level III Neonatal Intensive Care Unit with 24/7 Neonatology coverage making Northwest the only Level III NICU in northern Broward County

Expanded ER and Pediatric ER

New 324 visitor/patient parking garage

$75 million tower expansion underway increasing bed capacity from 228 to 289 with expanded maternity suites and state of the art ICU

Certified as a Primary Stroke Center by The Joint Commission
<table>
<thead>
<tr>
<th>Economic impact</th>
<th>Taxes</th>
</tr>
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<tbody>
<tr>
<td><strong>$184,693,000</strong></td>
<td><strong>$9,545,000</strong></td>
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<tr>
<td>Total Economic Impact</td>
<td>Total Taxes</td>
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<td><strong>$1,136,000</strong></td>
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<td><strong>$19,052,000</strong></td>
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<td><strong>$17,543,879</strong></td>
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<td>Local Vendor Support</td>
<td>Sales Tax</td>
</tr>
</tbody>
</table>

- Aquatic and Physical Rehabilitation Center
- Bariatric Center of Excellence
- Cardiovascular/Open Heart Services
- Diagnostic Imaging
- Electrophysiology Lab
- Emergency Medicine (Adult and Pediatric)
- Maternity
- Minimally Invasive Surgery
- Neonatal Intensive Care Unit (Level III)
- Neurology/Neurosurgery
- Orthopedic Surgery
- Pain Management Center
- Pediatrics
- Primary Stroke Center
- Radiology
- Robotic Surgery
- Sleep Disorders Center
- Women’s Services
University Hospital & Medical Center
7201 N. University Drive
Tamarac, FL 33321
954-721-2200
UHMhealth.com

At a glance

52,357
Total Patients Treated

39,244
Emergency Room visits

485
Active Staff Physicians

787
Total Employees

317
Licensed Beds

Highlights

American College of Radiology
Accredited in Mammography

Certified as a Primary Stroke Center
by The Joint Commission

Successful 2018 Joint Commission
Triennial Survey

Received Baker Act Receiving Facility
Re-Certification
### Economic impact

- **$100,801,000**  
  Total Economic Impact

- **$787,000**  
  Physician Specialty Coverage in the ED

- **$59,677,394**  
  Salaries, Wages & Benefits

- **$13,795,357**  
  Capital Investment

- **$13,134,000**  
  Charity & Uncompensated Care

- **$158,456**  
  Minority & Woman Owned Business Support

- **$10,473,274**  
  Local Vendor Support

### Taxes

- **$2,935,000**  
  Total Taxes

- **$8,000**  
  Unemployment Tax

- **$68,000**  
  Federal Tax

- **$25,000**  
  State Tax

- **$1,453,000**  
  Indigent Care Tax

- **$789,000**  
  Property Tax

- **$592,000**  
  Sales Tax

### Our services

- Behavioral Health Inpatient, Adult
- Geriatric, Child and Adolescent
- Behavioral Health Outpatient
- Partial hospitalization program and intensive outpatient program
- Cancer Services
- Emergency Medicine (Adult, Senior and Kid-Friendly)
- Interventional Radiology
- Joint Replacement Program
- Kidney Dialysis
- Neurology/Neurosurgery
- Orthopedic and Spine Institute
- Orthopedic Surgery
- Primary Stroke Center, Joint Commission Certified
- Rehabilitative Services
- Vascular Care
- Women's Imaging
- Wound-treatment Center
At a glance

- **81,704** Total Patients Treated
- **59,757** Emergency Room visits
- **694** Active Staff Physicians
- **1,223** Total Employees
- **250** Licensed Beds

Highlights

- Biplane Neuro Interventional Suite
- Joint Commission Thrombectomy Capable AHCA Comprehensive Stroke Center
- Hospitalists and Intensivists in-house 24/7 ensuring our patients get the best hospital care possible
- $75 million expansion featuring a 3-story tower with 72 private rooms
- Expanded Pre-op surgical area
- Renovated ER lobby

Westside Regional Medical Center

8201 W. Broward Boulevard
Plantation, FL 33324
954-473-6600
WestsideRegional.com
## Economic impact

<table>
<thead>
<tr>
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## Taxes

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<td>State Tax</td>
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<td>Sales Tax</td>
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</table>

## Our services

- Atrial Fibrillation Care
- Breast MRI/Digital Mammography
- Cancer Services with Dedicated Inpatient Unit
- Cardiology
- Cardiac Catheterization and Angioplasty
- Accredited Chest Pain Center with Percutaneous Coronary Intervention
- Joint Commission Certified Minimally Invasive Colorectal Surgery Program
- Comprehensive Stroke Center Certified by AHCA/Joint Commission Certified Primary Stroke Center
- Electrophysiology
- Emergency Medicine (Adult and Kid-Friendly)
- General Surgery
- Heart and Vascular Care
- Kidney Dialysis, Inpatient
- Minimally Invasive Robotic-Assisted Surgery
- Neurosurgery & Neurosurgical ICU
- Open Heart Surgery & Cardiovascular ICU
- Orthopedic and Spine Institute
- Total Joint Program
- Vascular Care
At a glance

121,505
Total Patients Treated

63,466
Emergency Room visits

672
Active Staff Physicians

1,986
Total Employees

407
Licensed Beds

Highlights

Designated as a Statutory Teaching Hospital with 148 residents and fellows

Received the Gold Plus Stroke Award from the American Heart Association

Received Level II Trauma Center Designation in July 2016

Comprehensive Cancer Center received accreditation from the American College of Radiology
### Economic impact

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### Taxes

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<td>Sales Tax</td>
<td>$2,502,000</td>
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</table>

### Our services

- Behavioral Health Services (Inpatient and Outpatient)
- Breast Diagnostic Center
- Cardiac Catheterization and Angioplasty
- Comprehensive Cancer Services
- Comprehensive Stroke Center
- Digital Mammography
- Electrophysiology
- Emergency Medicine (Adult and Kid-Friendly)
- Heart and Vascular Care
- Hyperbaric Medicine
- Interventional Radiology
- Kidney Dialysis
- Neurology/Neurosurgery
- Neuro-Interventional Radiology
- Occupational Health Services
- Open Heart Procedures
- Orthopedic and Spine Institute
- Outpatient Diabetes Program
- Physical, Occupational and Speech Therapy
- Robotic-Assisted Surgery
- South Florida Valve Institute
- Structural Heart Procedures
- Transcatheter Aortic Valve Replacement (TAVR)
- Trauma Center (Level II)
- Urology
- Women’s Services
- Wound Care
Kendall Regional Medical Center

11750 Bird Road
Miami, FL 33175
305-223-3000
KendallMed.com

At a glance

116,585
Total Patients Treated

82,327
Emergency Room visits

770
Active Staff Physicians

2,056
Total Employees

417
Licensed Beds

Highlights

American College of Surgeons Verified
Level 1 Trauma Center

One of only two adult and pediatric trauma centers in Miami-Dade County

American Burn Association Verified
Burn Center

Comprehensive Stroke Center
Pediatric Intensive Care Unit and Level III NICU

Graduate Medical Education Programs: Anesthesia, Emergency Medicine, Internal Medicine, General Surgery, Surgical Critical Care, Transitional Year and Podiatry
Economic impact

$338,098,000
Total Economic Impact

$7,511,000
Physician Specialty Coverage in the ED

$170,678,395
Salaries, Wages & Benefits

$48,152,213
Capital Investment

$46,049,000
Charity & Uncompensated Care

$528,702
Minority & Woman Owned Business Support

$44,439,316
Local Vendor Support

Taxes

$21,269,000
Total Taxes

$38,000
Unemployment Tax

$7,840,000
Federal Tax

$2,814,000
State Tax

$6,559,000
Indigent Care Tax

$1,683,000
Property Tax

$2,335,000
Sales Tax

Our services

• Advanced Diagnostics
• Behavioral Health (Adult)
• Breast Diagnostic Services
• Burn Care Services (Adult and Pediatric)
• Cardiac and Vascular Care
• Chest Pain Center with Percutaneous Coronary Intervention-Accredited Comprehensive Stroke Center
• Critical Care Intensivist Program
• Emergency Medicine (Adult and Pediatric)
• Joint Replacement
• Maternity Services
• Neonatal ICU (Level II and III)
• Neurology and Neurosurgery
• Orthopedic and Spine Surgery
• Outpatient Physical Therapy
• Pediatric Orthopedic and General Surgery
• Pediatric Services (Inpatient and Outpatient)
• Robotic and Minimally Invasive Surgery
• Level I Trauma Center
• Urology
• Burn & Reconstructive Care Services (Adult and Pediatric)
Mercy Hospital
3663 South Miami Avenue
Miami, FL 33317
305-854-4400
MercyMiami.com

At a glance

- **109,166** Total Patients Treated
- **49,965** Emergency Room visits
- **1,079** Active Staff Physicians
- **1,522** Total Employees
- **488** Licensed Beds

Highlights

- American College of Surgeons Commissions on Cancer Accredited
- Hyperbaric and Wound Care Center designated as the Divers Alert Network (DAN) Regional Coordinators for Florida and the Caribbean
- Now accessible by land, air and sea
- Designated by The Joint Commission as a Primary Stroke Center
- Miami-Dade’s only acute care Catholic Hospital
## Economic Impact

<table>
<thead>
<tr>
<th>Description</th>
<th>Value</th>
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## Taxes

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<tr>
<td>Sales Tax</td>
<td>$1,763,000</td>
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## Our Services

- Behavioral Health (Inpatient and Outpatient)
- Cardiac Catheterization and Angioplasty
- Comprehensive Cancer Services
- Critical Care Units
- Diagnostic Services
- Electrophysiology
- Emergency Medicine (Adult and Kid-Friendly, Senior-Friendly)
- Gastrointestinal Services
- Heart and Vascular Care
- Hyperbaric Medicine
- Infusion Center
- Kidney Dialysis
- Maternity
- Minimally Invasive Laparoscopic and Robotic Surgery
- Neonatal Intensive Care, (Level II)
- Neurological Services
- Open-Heart Procedures
- Orthopedic and Spine Institute
- Rehabilitation Services (Inpatient and Outpatient)
- Sleep Disorders Center
- Weight Loss Surgery
- Women’s Services
- Wound Care
Expansion project completed, which includes a new 3-story patient tower with 72 additional medical/surgical and ICU beds and an ER expansion and renovation to 78 treatment rooms.

Busiest ER in Palm Beach County, offering four locations (Atlantis, West Palm Beach, Boynton Beach and Palm Beach Gardens)

Largest Cardiovascular Services Program in Palm Beach County and first to perform TAVR, TMVR and LACC Procedures

Graduate Medical Education Residency Programs in Internal Medicine, General Surgery, Cardiovascular Disease Fellowship, Pediatric Surgery and Hospice and Palliative Care Fellowship

Two off-site Emergency Rooms in Boynton Beach and Palm Beach Gardens, providing the same level of emergency care as our main hospital
<table>
<thead>
<tr>
<th>Economic impact</th>
<th>Taxes</th>
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<tbody>
<tr>
<td>$388,672,000</td>
<td>$18,869,000</td>
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<td>Total Economic Impact</td>
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<td>$6,857,000</td>
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<td>$57,790,721</td>
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<td>$60,340,000</td>
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<td>$1,352,158</td>
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<td>$45,946,642</td>
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<tr>
<td>Local Vendor Support</td>
<td>Sales Tax</td>
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<table>
<thead>
<tr>
<th>Our services</th>
</tr>
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<tbody>
<tr>
<td>• Bariatric Center</td>
</tr>
<tr>
<td>• Behavioral Health Services (Adult)</td>
</tr>
<tr>
<td>• Breast Center</td>
</tr>
<tr>
<td>• Cardiovascular Services</td>
</tr>
<tr>
<td>- Catheterization</td>
</tr>
<tr>
<td>- Electrophysiology</td>
</tr>
<tr>
<td>- TAVR</td>
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<tr>
<td>- LVAD (Left Ventricular Assist Device)</td>
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<tr>
<td>- LAOO (Left Atrial Appendage Occlusion)</td>
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<tr>
<td>- Advanced Heart Failure</td>
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<tr>
<td>- Open Heart Procedures</td>
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<tr>
<td>- Cardiac Rehabilitation</td>
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<tr>
<td>- Chest Pain Center with Percutaneous Coronary Intervention-Accredited</td>
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<tr>
<td>• Comprehensive Cancer Services</td>
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<tr>
<td>• Comprehensive Stroke Center</td>
</tr>
<tr>
<td>• Emergency Medicine (Adult and Kid-Friendly)</td>
</tr>
<tr>
<td>• Maternity Care</td>
</tr>
<tr>
<td>• Neuroscience Institute</td>
</tr>
<tr>
<td>• Orthopedic and Spine Institute</td>
</tr>
<tr>
<td>• Rehabilitation Center</td>
</tr>
<tr>
<td>• Robotic-Assisted Surgery</td>
</tr>
<tr>
<td>• Sleep Disorders Center</td>
</tr>
<tr>
<td>• Two Off-Site Emergency Rooms</td>
</tr>
<tr>
<td>• Wound Management &amp; Limb Preservation</td>
</tr>
</tbody>
</table>
At a glance

- **50,250** Total Patients Treated
- **30,187** Emergency Room visits
- **914** Active Staff Physicians
- **749** Total Employees
- **245** Licensed Beds

Highlights

- Skilled, caring and friendly staff focused on providing a superior experience
- Distinguished provider of full spectrum of surgical services using leading edge technology to yield superior outcomes, less pain and improved recovery times
- Breast institute designated by the American College of Radiology (ACR) as a Breast Center of Excellence
- Largest provider of behavioral health services in Palm Beach County offering a full continuum of prevention, treatment and support to address mental health and wellness
### Economic impact

<table>
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<tr>
<th>Item</th>
<th>Amount</th>
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<tbody>
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### Taxes

<table>
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<tr>
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<td>State Tax</td>
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<td>Indigent Care Tax</td>
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<td>Property Tax</td>
<td>$746,000</td>
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<tr>
<td>Sales Tax</td>
<td>$747,000</td>
</tr>
</tbody>
</table>

### Our services

- 24-Hour Emergency Medicine (Adult, Kid-Friendly and Senior-Friendly)
- Advanced Primary Stroke Center
- Behavioral Health Services (Child, Adolescent, Adult and Geriatric)
- Comprehensive Diagnostic
- Imaging
- General Surgery
- Interventional Radiology
- Kidney Dialysis
- Laboratory Services
- Orthopedics
- Outpatient Rehabilitation
- Pain Management Center
- Pulmonary Rehabilitation
- Vascular Care
- Wound Care
- Digestive Services
- Robotic Surgery
At a glance

- **95,207** Total Patients Treated
- **55,970** Emergency Room visits
- **655** Active Staff Physicians
- **1,234** Total Employees
- **204** Licensed Beds

Highlights

- **2018 Prostate Surgery Excellence Award, Healthgrades**
- **5-Star recipient for Coronary Interventional Procedures two years in row (2018, 2017)**
- **Recipient of 2018 Patient Safety Award. Healthgrades ranked Palms West Hospital in the top 10% in the nation for patient safety.**
- **New Life Center launched cuddler program for newborns in the NICU to aid their emotional development and well-being.**

**Palms West Hospital**

13001 Southern Boulevard
Loxahatchee, FL 33470
561-798-3300
PalmsWestHospital.com
### Economic impact

<table>
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### Taxes

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<td>Property Tax</td>
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<tr>
<td>$1,066,000</td>
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</table>

### Our services

- Breast Diagnostic Center with Digital Mammography and Tomosynthesis (3-D)
- Bone Density
- Cardiac Catheterization
- Critical Care
- Dialysis (inpatient)
- Emergency Medicine (Adult and Pediatric)
- Endoscopy
- Gastroenterology
- Hand Surgery
- Imaging Center
- Interventional Radiology
- Lactation Services
- Minimally Invasive Surgery
- MRI
- Neurology
- Neurosurgery
- Orthopedic and Spine Center
- Outpatient Rehabilitation and Aquatics Center (Adult and Pediatric)
- Pediatric Emergency Room
- Pediatric Intensive Care
- Podiatry
- Primary Stroke Center (ACHA Designated)
- Respiratory Therapy
- Robotic-Assisted Surgery
- The New Life Center – Obstetrics and Birthing Suites with a Level II NICU
- Urology
- Vascular Surgery
- Wound Care (inpatient)
### At a glance

<table>
<thead>
<tr>
<th>Metric</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Patients Treated</td>
<td>102,468</td>
</tr>
<tr>
<td>Emergency Room visits</td>
<td>80,386</td>
</tr>
<tr>
<td>Active Staff Physicians</td>
<td>336</td>
</tr>
<tr>
<td>Total Employees</td>
<td>1,603</td>
</tr>
<tr>
<td>Licensed Beds</td>
<td>380</td>
</tr>
</tbody>
</table>

### Highlights

- **The first and only hospital in the Treasure Coast to offer a Comprehensive Stroke program**
- **Home to the Treasure Coast’s level II Trauma Center.**
- **Lawnwood’s Heart Institute is the leader in the treatment of heart disease**
- **Lawnwood now offers electrophysiology (EP) services**
- **A newly added state-of-the-art cath lab**
- **Lawnwood offers extensive services for children including a Pediatric ER, Level III NICU, and Pediatric Intensive Care Unit**
<table>
<thead>
<tr>
<th>Economic impact</th>
<th>Taxes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>$255,509,000</strong></td>
<td><strong>$13,861,000</strong></td>
</tr>
<tr>
<td>Total Economic Impact</td>
<td>Total Taxes</td>
</tr>
<tr>
<td><strong>$13,207,000</strong></td>
<td><strong>$23,000</strong></td>
</tr>
<tr>
<td>Physician Specialty Coverage in the ED</td>
<td>Unemployment Tax</td>
</tr>
<tr>
<td><strong>$144,161,180</strong></td>
<td><strong>$4,790,000</strong></td>
</tr>
<tr>
<td>Salaries, Wages &amp; Benefits</td>
<td>Federal Tax</td>
</tr>
<tr>
<td><strong>$12,117,926</strong></td>
<td><strong>$1,719,000</strong></td>
</tr>
<tr>
<td>Capital Investment</td>
<td>State Tax</td>
</tr>
<tr>
<td><strong>$38,476,000</strong></td>
<td><strong>$4,752,000</strong></td>
</tr>
<tr>
<td>Charity &amp; Uncompensated Care</td>
<td>Indigent Care Tax</td>
</tr>
<tr>
<td><strong>$367,613</strong></td>
<td><strong>$1,359,000</strong></td>
</tr>
<tr>
<td>Minority &amp; Woman Owned Business Support</td>
<td>Property Tax</td>
</tr>
<tr>
<td><strong>$33,686,242</strong></td>
<td><strong>$1,218,000</strong></td>
</tr>
<tr>
<td>Local Vendor Support</td>
<td>Sales Tax</td>
</tr>
</tbody>
</table>

### Our services

- Behavioral Health (Adolescent and Adult)
- Birthing Center-Obstetrics
- Cardiology
  - Cardiac and Vascular Rehabilitation
  - Cardiac Catheterization
  - Cardiopulmonary
  - Cardiovascular Surgery
  - Electrophysiology (EP) Testing
  - Heart Institute
- Comprehensive Stroke
- Emergency Medicine (Adult and Pediatric)
- General Surgery
- Hand Surgery
- Interventional Radiology
- MRI
- Neonatal Intensive Care Unit (Level III)
- Neurology
- Neurosurgery
- Obstetrics
- Orthopedic Surgery
- Pediatric ER, ICU and Specialty Services
- Plastic Surgery
- Radiology/Diagnostic Imaging
- Therapy-Occupational, Physical, Respiratory, Speech (Adult and Pediatric)
- Trauma Center (Level II)
- Urology
- Vascular
At a glance

63,128
Total Patients Treated

28,572
Emergency Room visits

229
Active Staff Physicians

490
Total Employees

100
Licensed Beds

Highlights

24/7 emergency services provider

Proud to specialize in surgical services, providing the community of Okeechobee with convenient healthcare close to home

Offering minimally invasive procedures, which can result in shorter hospital stays and a faster recovery

24/7 access to board certified neurologists through telemedicine technology

One of only 117 hospitals, nationwide, to be recognized by The Joint Commission as a Top Performer on Key Quality Measures. Measure Sets include: Heart Attack, Heart Failure, Pneumonia and Surgical Care, Venous Thromboembolism and Immunization
**Economic impact**

- **$56,955,000**
  Total Economic Impact
- **$381,000**
  Physician Specialty Coverage in the ED
- **$37,202,918**
  Salaries, Wages & Benefits
- **$3,037,856**
  Capital Investment
- **$6,744,000**
  Charity & Uncompensated Care
- **$78,859**
  Minority & Woman Owned Business Support
- **$5,183,531**
  Local Vendor Support

**Taxes**

- **$4,405,000**
  Total Taxes
- **$4,000**
  Unemployment Tax
- **$1,983,000**
  Federal Tax
- **$712,000**
  State Tax
- **$1,059,000**
  Indigent Care Tax
- **$303,000**
  Property Tax
- **$303,000**
  Sales Tax

**Our services**

- Emergency Medicine (Adult and Kid-Friendly)
- Surgical Services
- Cardiopulmonary Services
- Outpatient Services
- Intensive Care Unit
- Laboratory
- Occupational Health Services
- Physical, Occupational and Speech
- Therapy (Adult and Pediatric)
- Primary Stroke Center Certified by ACHA
- Radiology and Diagnostic Imaging
- Wound Care
At a glance

- **87,992** Total Patients Treated
- **56,818** Emergency Room visits
- **346** Active Staff Physicians
- **1,149** Total Employees
- **229** Licensed Beds

**Highlights**

- **Our Family and Emergency Graduate Medicine Education Programs** offer new doctors hands-on instruction and professional guidance by our team of experienced faculty physicians.

- The expansion of St. Lucie Medical Center’s robotic program enables surgeons to have the latest technology to perform highly complex surgery with increased precision and effectiveness.

- The 35-bed Orthopedic and Spine Institute offers the latest in orthopedic equipment ensuring patients have access to high-quality care.

- The Emergency Room at the main hospital and the Emergency Room at Darwin Square are designed with consideration for special populations such as pediatric and geriatric patients.
**Economic impact**

- **$143,518,000**
  Total Economic Impact

- **$2,641,000**
  Physician Specialty Coverage in the ED

- **$94,991,522**
  Salaries, Wages & Benefits

- **$4,694,762**
  Capital Investment

- **$13,928,000**
  Charity & Uncompensated Care

- **$257,090**
  Minority & Woman Owned Business Support

- **$15,900,850**
  Local Vendor Support

**Taxes**

- **$11,361,000**
  Total Taxes

- **$25,000**
  Unemployment Tax

- **$4,855,000**
  Federal Tax

- **$1,742,000**
  State Tax

- **$2,654,000**
  Indigent Care Tax

- **$1,124,000**
  Property Tax

- **$344,000**
  Sales Tax

**Our services**

- Adult and Pediatric Emergency Care
- Birthing Center-Obstetrics
- Breast Care Center
- Cancer Care
- Cardiac Catheterization Lab
- Cardiac Intervention
- Cardiopulmonary
- Cooled radiofrequency ablation pain relief for knee shoulder hip and spine
- Epilepsy Care
- ER at Darwin Square
- Gastroenterology
- Hyperbaric Oxygen Therapy
- Inpatient and Outpatient Behavioral Health
- Inpatient and Outpatient Therapy
- Interventional Radiology
- Minimally Invasive and Robotic Surgery
- OB Emergency Room
- Orthopedic and Spine Institute
- Pediatrics
- Podiatry
- Primary Stroke Certified
- Radiology/Diagnostic Imaging
- Robotic Orthopedic Surgery
- Senior-Friendly ER
- Urology
- Women’s Services
- Wound Care
At a glance

- **39,708** Total Patients Treated
- **19,103** Emergency Room visits
- **206** Active Staff Physicians
- **343** Total Employees
- **126** Licensed Beds

**Highlights**

- The Emergency Room at Highlands Regional Medical Center offers the area’s only dedicated Senior ER featuring dedicated parking, hearing amplifiers, optical devices, special attention to discharge planning and one-on-one help with scheduling follow-up appointments.

- The Orthopedic Institute at Highlands Regional Medical Center consists of board-certified Orthopedic Surgeons, registered nurses, an orthopedic nurse navigator, physician and occupational therapists that all come together to ensure that the patient is our number one priority.

- Specializes in surgical services close to home including minimally invasive procedures, which can result in shorter hospital stays and a faster recovery.
<table>
<thead>
<tr>
<th>Economic impact</th>
<th>Taxes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>$56,218,000</strong></td>
<td><strong>$1,766,000</strong></td>
</tr>
<tr>
<td>Total Economic Impact</td>
<td>Total Taxes</td>
</tr>
<tr>
<td><strong>$1,514,000</strong></td>
<td><strong>$5,000</strong></td>
</tr>
<tr>
<td>Physician Specialty Coverage in the ED</td>
<td>Unemployment Tax</td>
</tr>
<tr>
<td><strong>$33,157,407</strong></td>
<td><strong>$459,000</strong></td>
</tr>
<tr>
<td>Salaries, Wages &amp; Benefits</td>
<td>Indigent Care Tax</td>
</tr>
<tr>
<td><strong>$9,295,875</strong></td>
<td><strong>$564,000</strong></td>
</tr>
<tr>
<td>Capital Investment</td>
<td>Property Tax</td>
</tr>
<tr>
<td><strong>$4,133,000</strong></td>
<td><strong>$730,000</strong></td>
</tr>
<tr>
<td>Charity &amp; Uncompensated Care</td>
<td>Sales Tax</td>
</tr>
<tr>
<td><strong>$65,066</strong></td>
<td></td>
</tr>
<tr>
<td>Minority &amp; Woman Owned Business Support</td>
<td></td>
</tr>
<tr>
<td><strong>$6,351,939</strong></td>
<td></td>
</tr>
<tr>
<td>Local Vendor Support</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Our services</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Breast Care</td>
</tr>
<tr>
<td>• Cardiovascular Diagnosis and Imaging</td>
</tr>
<tr>
<td>• Cath Lab</td>
</tr>
<tr>
<td>• Colorectal Surgery</td>
</tr>
<tr>
<td>• Emergency Medicine (Adult &amp; Pediatric)</td>
</tr>
<tr>
<td>• Eye Surgery</td>
</tr>
<tr>
<td>• Gastroenterology Services</td>
</tr>
<tr>
<td>• Gynecological Surgery</td>
</tr>
<tr>
<td>• Heart Care</td>
</tr>
<tr>
<td>• Joint Replacement</td>
</tr>
<tr>
<td>• Minimally Invasive Robotic-Assisted Surgery</td>
</tr>
<tr>
<td>• Occupational Therapy/Rehabilitation</td>
</tr>
<tr>
<td>• Orthopedic Surgery/Treatment</td>
</tr>
<tr>
<td>• Outpatient Imaging Services</td>
</tr>
<tr>
<td>• Outpatient Surgical Services</td>
</tr>
<tr>
<td>• Physical Therapy</td>
</tr>
<tr>
<td>• Plastic Surgery</td>
</tr>
<tr>
<td>• Speech Therapy</td>
</tr>
<tr>
<td>• Urological Services/Surgery</td>
</tr>
<tr>
<td>• Vascular Surgery</td>
</tr>
<tr>
<td>• Weight Loss Surgery/Bariatric Surgery</td>
</tr>
<tr>
<td>• Women’s Health</td>
</tr>
<tr>
<td>• Wound Care</td>
</tr>
</tbody>
</table>
We offer a multi-disciplinary approach to rehabilitative therapy. One important key to success in rehabilitation is a team approach. With a personalized and patient-focused model, our expert team of professionals works together to bring special expertise to the patient. Our highly trained professionals develop an interdisciplinary treatment plan to meet the patient’s individualized physical, cognitive and emotional needs. Our commitment to excellence is reflected in the talented staff who work with our patients throughout their recovery.
Lawnwood Physical Rehabilitation Center
1860 N. Lawnwood Circle Ft. Pierce, FL 34950 | 772-467-3908

Case Mix

- Orthopedic: 15.50%
- Stroke: 15.50%
- Neuro: 18.00%
- Cardiac: 4.40%
- Multi Trauma: 2.40%
- Spinal: 11.50%
- Brain: 2.80%
- Amputation: 14.20%
- Other: 22.40%

Patient Outcomes*

- Average Age: 67.8, 71, 70.9
- Average Length of Stay: 15.2, 13.9, 14.1
- Discharged to Long Term Care Facility: 13.1%, 11.8%, 14.6%
- Discharged to Home / Community: 71.3%, 76.4%, 73.6%

Payer Mix*

- Medicare: 55.6%
- Medicare MCO: 13.8%
- Commercial: 0.2%
- Charity: 6.5%
- Medicaid: 13.5%
- Workers Comp: 0.9%
- Other: 1.5%